

Easy returns - No hassle returns- No Hassle 1 year Warranty

If for any reason you are not satisfied with your purchase or simply change your mind, feel free to return it in new condition purchase. We will promptly issue a refund, credit, or exchange, whichever you prefer!

Full refund Unopened Items - 365 Days

You may return new, unopened item(s) sold by dorcy.com/ LifeGear.com within 365 days of delivery. Item(s) returned within 365 days original product packaging. If a shipment error occurs as a result by dorcy.com/ LifeGear.com, we will also pay the return shipping cost.

Refunds should be received within approximately 2 - 3 days of submitting returned item(s). This approximate time period includes transportation and processing approval (2 to 3 business days). Dorcy.com will notify you via e-mail of your refund once we have received and processed the return.

Item(s) Eligible for Full Refund - No Hassle DORCY PAYS SHIPPING

Dorcydirect.com / LifeGear.com will accept returns of the following: ONLY IF PURCHASED ON DORCY.COM/ LifeGear.com

Item(s) that are defective or faulty within 1 year warranty- DORCY PAYS SHIPPING

Item(s) incurred in an error on behalf of dorcy.com/Lifegear.com- DORCY PAYS SHIPPING

Item(s) Eligible for Partial Refund

Dorcydirect.com/ LifeGear.com will issue partial refunds for the following:

Item(s) that are returned after 30 days of delivery.

Item(s) not returned in the condition it was received.

Item(s) that are returned before 30 days after delivery.

Item(s) that are Not Eligible for Refund and Returns

Dorcydirect.com / LifeGear.com will not accept returns of the following:

Item(s) that has obvious signs of use/ abuse.

Item(s) not purchased from dorcy.com/ LifeGear.com.

Orders Returned

Orders that are eligible for full and partial refund must include a copy of the order invoice, note indicating reason for return, and can be returned to:

Dorcy International

Returns: Order # _____

2700 Port Road

Columbus, Ohio 43217

for a full merchandise refund excluding S&H within 60 days of your

of delivery will be eligible for a full refund. Item(s) need to be returned in their original condition with all original receipts incurred.

shipment time (2 to 5 business days), processing (2 to 3 business days), and bank processing time (2 to 3 business days) for the returned item(s).

Item(s) shipped to: