



WRITERIGHT® DURAGLASS™ LIMITED LIFETIME WARRANTY

Fellowes warrants WriteRight® Duraglass™ products to be free from defects in manufacturing and materials for the lifetime of the product. This warranty extends only to the original retail purchaser, and does not apply if the product has been damaged or fails to function properly as a result of misuse, abuse, alteration, or improper cleaning or maintenance. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION OF ONE YEAR FROM THE DATE OF ORIGINAL RETAIL PURCHASE. Fellowes' sole obligation under this warranty or any implied warranty, and the purchaser's sole remedy, is limited to the repair or replacement, at Fellowes' option, of the product or any defective part. IN NO EVENT SHALL FELLOWES, ITS AFFILIATES, SUBSIDIARIES, RELATED ENTITIES OR THEIR RESPECTIVE OFFICERS, DIRECTORS, OR EMPLOYEES, BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE, EXEMPLARY, OR SPECIAL DAMAGES. This warranty does NOT cover the replacement of any device or item used with this product.

The duration, terms and conditions of this warranty are valid worldwide, except where different limitations, restrictions or conditions may be required by local law.

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MAKING A CLAIM

To make a warranty claim, email customerservice@fellowes.com or write to WriteRight Mobile Accessories, c/o Customer Service, 1789 Norwood Avenue, Itasca, IL 60143.

Make sure you include the following:

- A copy of your original purchase receipt (.jpg or .pdf if you are contacting us via email) with the purchase date and product clearly visible. If the product name is not on the receipt, include that along with the item number if possible.
- The reason you are contacting us along with images of the problem (.jpg or .pdf if you are contacting us via email)
- Your Name
- Your Address
- Your Phone Number

Allow 48 to 72 hours for customer service to respond to your warranty claims via email. We thank you for your patience and your support of WriteRight Mobile Accessories.

Call us Monday through Friday between 7:00 AM and 7:00 PM CT

Call: 1-800-955-0959

***U.S. Support only.**

For all other countries, please use country selector on top right of page to identify local support options.