



Watts Standard Limited Warranty:

Watts (the "Company") warrants each product to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product

Some States do not allow limitations on how long an implied warranty lasts, and some States do not allow the exclusion or limitation of incidental or consequential damages. Therefore the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from State to State. You should consult applicable state laws to determine your rights. **SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT.**

ONEFLOW® Limited Warranty:

- The OneFlow® tank system is warranted to be free of defects in materials and workmanship for 5 years from the date of original shipment.
- The OneFlow® media is warranted for performance for a period of 2 years from the date of the original installation when installed and operated in accordance with the instructions in the corresponding Installation and Operation Manual. Watts Regulator Company warrants its OneFlow® cartridge systems as follows:
 - The OneFlow® cartridge system is warranted to be free of defects in materials and workmanship for 1 year from the date of original shipment.
 - OneFlow® cartridges are warranted for performance for a period of one year from the date of original installation when installed and operated in accordance with the instructions in the corresponding Installation and Operation Manual.
 - Carbon replacement filter cartridges are not warranted to perform for any period of time because the service life of replacement carbon filter cartridges varies significantly with local water conditions and volume.
 - Any component failure must not result from abuse, fire, freezing or other acts of nature, violence, or improper installation.
 - Equipment must be installed and operated in compliance with the local plumbing codes and on an approved water supply.
 - Equipment is limited to use at water pressures and temperatures that do not exceed our published specifications.
 - Water supply must not exceed 2.0 PPM chlorine. For water supply exceeding 2.0 PPM chlorine, pretreatment is required. (Please contact your water treatment specialist.)
 - Information, including model number, serial number, and date of installation, must be provided for any claims pertaining to equipment in warranty.
 - Defective parts are subject to inspection by either Watts Regulator Company or any authorized representative before final commitment of warranty adjustment is made.
 - Watts reserves the right to make changes or substitutions in parts or equipment with material of equal quality or value and of then current production.

Conditions:

The OneFlow® system must be installed in applications with municipally supplied water adhering to EPA guidelines.

Limitations:

Our obligation under this warranty with respect to the tank or valve is limited to furnishing a replacement for, or at our option, repairing any part or parts to our satisfaction that prove defective within the warranty period stated above. Such replacement parts will be delivered to the owner F.O.B. nearest factory, at no cost, excluding freight and local labor charges, if any.

Our obligation under this warranty with respect to the OneFlow® media will be limited to furnishing a replacement for the media within two years from date of original installation. Such replacement media will be delivered to the owner F.O.B. nearest factory, at no cost, excluding freight and local labor charges, if any. Damage to the media due to chlorine, other oxidizers or fouling caused by local water conditions or any other operation outside of the limits shown under Specifications, is not covered by this warranty.

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The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product

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STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT.

AQUALOCK & WATERPEX Limited Warranty:

A. Watts Regulator Co. ("Watts") warrants its WaterPEX® cross-linked polyethylene tubing, barbed PEX fittings, brass and plastic AquaLock™ fittings and manifolds, factory manufactured copper manifolds and AquaLock™ accessories to be free of defects in material and workmanship when used under normal usage in potable water systems, and installed in accordance with all Watts printed installation instructions. Specific warranty durations apply as follows:

1. Watts WaterPEX® cross-linked polyethylene (non-barrier PEX) pipe, brass and plastic barbed PEX fittings, and factory manufactured copper manifolds when installed as a system using Watts WaterPEX pipe, Watts brass or plastic barbed PEX fittings, and Watts factory manufactured copper manifolds for a period of twenty-five (25) years from the date of original shipment.
2. Watts WaterPEX® cross-linked polyethylene (non-barrier PEX) pipe, when installed with brass or plastic barbed PEX fittings manufactured by others that meet the applicable ASTM Standards (brass - ASTM F 1807) (plastic - ASTM F 2159) for a period of ten (10) years from the date of original shipment.
3. Watts WaterPEX® brass or plastic barbed PEX fittings and factory manufactured copper manifolds when installed with cross-linked polyethylene (non-barrier PEX) pipe manufactured by others that meet the ASTM F 876 requirements for a period of ten (10) years from the date of original shipment.
4. Brass, Plastic and Mini AquaLock™ fittings and manifolds for a period of twenty-five (25) years from the date of original shipment.
5. All other valves and accessories sold under the Watts WaterPEX or Watts AquaLock™ brand name for a period of two (2) years from the date of original shipment. Watts's obligation will be to repair or replace, at its discretion, any of these products proven to be defective in material or workmanship when these products are covered under this limited warranty.

B. In the event of a system malfunction or leak caused by defective Watts warranted materials (and not by incorrect installation, incorrect handling procedures or by jobsite or installation damage), a reasonable pre-approved amount will be allowed for repair materials and repair labor. In the event of a leak occurring in a factory manifold, you may contact Watts for either a free replacement manifold or any parts reasonably needed to repair such a leak (freight prepaid). Note that Watts limits its warranty to its tubing, valves and accessories, fittings and manifolds. Watts does not warrant the connection on any installation, as the integrity of the connection is subject to the workmanship of the contractor/installer. The connection is the sole responsibility of the person who installs it.

C. In order to qualify for a warranty remedy under paragraph B, you must contact Watts in advance and receive a written authorization for this remedy from an authorized Watts representative. Repair materials, repair labor and freight expenses not authorized in writing in advance by Watts in this way will not be compensated.

D. To qualify for the warranty described above, you must do the following:

1. Use good construction techniques to install our materials, as specified in our current design and installation guidelines and technical notes. This must include field pressure testing our warranted materials before they are covered by concrete or otherwise made inaccessible.
2. Install Watts WaterPEX® and Watts AquaLock™ materials according to all guidelines and manuals published by Watts.
3. Install Watts WaterPEX® and Watts AquaLock™ products in a system that will not operate at temperatures or at pressures that exceed the rating printed on the tubing.
4. The Watts warranted product must be installed in compliance with local building and plumbing codes.

E. Evidence of tampering, mishandling, neglect, accidental damage, freeze damage or unauthorized repairs that cause damage to Watts's warranted products will void any warranty coverage for those particular products. All field connections are specifically excluded from the terms of this warranty.

F. Watts provides a complete plumbing system offering so that it is possible to complete an installation with Watts products. However, it is possible that other manufacturers' tubing and/or fittings may be installed in any given installation. Providing that the tubing and/or fittings are manufactured to their applicable ASTM standards, and have been certified by a recognized third-party testing agency, the Watts product in the given installation will continue to be covered

under this warranty. In the event of a system malfunction or leak that has other tubing and/or fitting manufacturers' components installed within the failed system, Watts will be responsible only for proven defects in material or workmanship in the Watts products. Products manufactured by another company should be reported to that manufacturer for its warranty response.

G. Disclaimer of Warranty. **THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY WATTS WITH RESPECT TO THE PRODUCTS LISTED IN PARAGRAPH A. WATTS MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. WATTS HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

H. Limitation of Liability. The remedy described above shall constitute the sole and exclusive remedy for breach of warranty, and, apart from that remedy, Watts shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if these warranted products do not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, adverse chemical environments, or any other circumstances over which Watts has no control. This warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product. Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages. Therefore the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from state to state. You should consult applicable state laws to determine your rights. **SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT.**

I. RETURNED GOODS: No material shall be returned without authorization. When credit is issued it will be at the price charged, or prevailing price if lower, less handling charges based on costs of reconditioning, boxing, etc. However, a minimum 25% handling charge will apply. A minimum handling charge of 20.00 is applied whenever the 25% handling deduction does not total 20.00. Products which are obsolete or made to special order are not returnable.

NOTE: Prices and terms are subject to change without notice and supersede all previous quotations. The right is reserved to change or modify product design or construction without prior notice and without incurring any obligation to make such changes and modifications on products previously or subsequently sold.

ORION Limited Warranty:

We (the "Company") warrant each product to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. In the event of such defects within the warranty period, we will, at our option, replace or recondition the product without charge.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

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SHIPPING DATES-DELAYS-SHORTAGE CLAIMS:

All shipping dates given are best estimate only and, therefore, cannot be guaranteed. We will not be liable for any delay in delivery. Any claims for shipping errors, shortages or defects must be made to us within 24 hours of receipt of the goods. The customer shall be required to make timely payment to us of any amount which is undisputed or not subject to such claims.

RETURNED GOODS POLICY:

1. Permission to return goods must be requested in written form to us via email, fax or mail. The request must identify original shipment of material by invoice number and date of invoice and list all goods to be returned by Orion part number / MFG number and description. Total value of requested return must meet minimum \$250 Net value to qualify for return authorization due to increased costs of processing small returns.
2. The following are non-cancelable and non-returnable and no credit will be issued on their return: all pipe; all non-standard, special order, or made to order products; all obsolete products; all sinks, tanks and related accessories, sediment interceptors, monitoring equipment, and related accessories; all Standardline products; all 8", 10", 12" fittings; all tools and accessories.
3. Goods must be returned within one year after purchase in order to receive credit.
4. Only 10% of any invoice total (not including the pricing for pipe) may be returned for credit, subject to minimum \$250 Net value as stated above.
5. All goods must be returned "prepaid". For any goods purchased on an FFA basis, outgoing freight charges will be deducted from total credit amount.
6. All goods returned must be in pristine and resalable condition. All returns are subject to our inspection. Any product that is, in our sole judgement, determined not to be in a resalable condition will be either disposed of by us or returned freight collect to the purchaser. In either event, no credit will be given.
7. A restocking charge of 25% will be charged against all returned goods except Whiteline materials for which the charge will be 35%. If goods are returned in a non-pristine condition and need special cleaning to allow them to be resold, a 40% restocking charge will apply to the entire returned shipment.
8. All goods returned must have Orion's return authorization number clearly indicated on all boxes or cartons and must be freight prepaid. If not, they will be refused at our dock.
9. All credit memos issued may be applied to current account balances or to future purchases. No cash refunds will be issued.

NOTE: Prices and terms are subject to change without notice and supersede all previous quotations. The right is reserved to change or modify product design or construction without prior notice and without incurring any obligation to make such changes and modifications on products previously or subsequently sold.

SMARTSTREAM Limited Warranty:

The Company warrants its SmartStream™ ultraviolet disinfection product to be free from defects in material and workmanship under normal usage for the following periods beginning on the date of original shipment:

- Stainless steel reactor chamber – 10 years
- Flow switch - 3 years
- Electronics and ballast – 5 years prorated
- UV lamp, quartz sleeve, UV sensor and all other components - 1 year

This limited warranty is provided by the Company to the original purchaser and is non-transferrable.

Conditions

The SmartStream™ product must be installed in applications with water quality adhering to the Feed Water Quality Guidelines set forth in the Company's most recently published installation and operation manual or other published product specification sheet. The product must be installed and operated in compliance with the Company's published installation and operation manual, product specification sheet, and local plumbing codes. This product must be installed in connection with an approved water supply. This product must be operated at water pressures and temperatures that do not exceed the Company's published specifications. This product is limited to use within atmospheric environments indoors that are within ambient temperature limitations, free from external water contact, where relative humidity is below 95% non-condensing, and that are noncorrosive to the product's materials of construction, including its electronic components.

The use of any unauthorized or inappropriate replacement parts will void this limited warranty.

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TRITON PIPE FUSION Limited Warranty:

The Company warrants its TRITON™ Pipe Fusion system products to be free of defects in material and workmanship when used under normal usage in water distribution systems, and installed in accordance with all Watts/TRITON printed installation instructions. Specific warranty durations apply as follows:

- TRITON Control Unit and TRITON Fusers for a period of one (1) year from the date of original shipment.
- TRITON™ RF Fusion weld plastic fittings, when installed with compatible plastic pipe manufactured either by Watts or another manufacturer to the proper ASTM standards, for a period of twenty-five years (25) from the date of original shipment.
- All other valves and accessories sold under the Watts TRITON brand name for a period of one (1) year from the date of original shipment.

Watts's obligation will be to repair or replace, at its discretion, any of these products proven to be defective in material or workmanship when these products are covered under this limited warranty.

In the event of a system malfunction or leak caused by defective Watts warranted materials (and not by incorrect installation, incorrect handling procedures, or by jobsite or installation damage), a reasonable pre-approved amount will be allowed for repair materials and repair labor. Note that Watts limits its warranty to its fittings, electronics, and accessories. Watts does not warrant the connection on any installation, as the integrity of the connection is subject to the workmanship of the contractor/installer. The connection is the sole responsibility of the person who installs it.

In order to qualify for a warranty remedy under paragraph B, you must contact Watts in advance and receive a written authorization for this remedy from an authorized Watts representative. Repair materials as well as repair labor and freight expenses not authorized in writing in advance by Watts in this way will not be compensated.

To qualify for the warranty described above, you must do the following:

- Use good construction techniques to install our materials, as specified in our current design and installation guidelines and technical notes. This must include field pressure testing our warranted materials before they are covered by concrete or otherwise made inaccessible.
- Install Watts TRITON Fittings according to all guidelines and manuals published by Watts.
- Install Watts TRITON™ products in a system that will not operate at temperatures or at pressures that exceed the rating printed on the plastic pipe.
- The Watts warranted product must be installed in compliance with local building and plumbing codes.

Evidence of tampering, mishandling, neglect, accidental damage, freeze damage, or unauthorized repairs that cause damage to Watts's warranted products will void any warranty coverage for those particular products. All field connections are specifically excluded from the terms of this warranty.

It is possible that other manufacturers' tubing and/or fittings may be installed using the TRITON Control Unit and TRITON Fusers. Provided that the tubing and/or fittings are manufactured to their applicable ASTM standards, and have been certified by a recognized third-party testing agency, the Watts product in the given installation will continue to be covered under this warranty. In the event of a system malfunction or leak that has other tubing and/or fitting

manufacturers' components installed within the failed system, Watts will be responsible only for proven defects in material or workmanship in the Watts products. Products manufactured by another company should be reported to that manufacturer for its warranty response.

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Limitation of Liability. The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product

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WATER SOFTENERS/FILTERS Limited Warranty:

The Company warrants each fiberglass tank 13 inches in diameter and smaller to be free from defects in material and workmanship under normal usage for a period of ten years from the date of original shipment.

The Company warrants each fiberglass tank 14 inches in diameter and larger to be free from defects in material and workmanship under normal usage for a period of five years from the date of original shipment.

The Company warrants any size Salt Tank (Brine Tank) to be free from defects in material and workmanship under normal usage for a period of five years from the date of original shipment.

The Company warrants each Control valve to be free from defects in material and workmanship under normal usage for a period of five years from the date of original shipment.

The Company warrants diaphragm valve nests and related controls to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment.

The Company warrants all other components to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment.

Water softener resins subjected to iron, manganese and chlorine levels greater than 1ppm are expressly not covered by this warranty. Manganese greensand media and expendable media such as activated carbon, Filox, Micro-Z and neutralizing media are also not covered by this warranty. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge.

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Limitation of Liability. The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product

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REVERSE OSMOSIS SYSTEMS Limited Warranty:

The Company warrants its Reverse Osmosis Systems to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. Filters, membrane elements and flow restrictors that become fouled or plugged due to excessive turbidity, dissolved solids, or microorganisms are not covered by this warranty. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge.

HOW TO OBTAIN WARRANTY SERVICE

For warranty service, call 800-752-5582 for a return authorization number. Then, ship your unit to our factory, freight and insurance prepaid, with proof of date of original purchase. Please include a note stating the problem. The Company will repair it, or replace it, and ship it back to you prepaid.

WHAT THIS WARRANTY DOES NOT COVER

This warranty does not cover defects resulting from improper installation, (contrary to the Company's printed instructions), from abuse, misuse, misapplication, improper maintenance, neglect, alteration, accidents, casualties, fire, flood, freezing, environmental factors, water pressure spikes or other such acts of God.

This warranty will be void if defects occur due to the failure to observe the following conditions:

- #1** - The Reverse Osmosis System must be hooked up to a potable municipal or well cold water supply.
- #2** - The hardness of the water should not exceed 10 grains per gallon, or 170 ppm.
- #3** - Maximum incoming iron must be less than 0.2 ppm.

- #4 - The pH of the water must not be lower than 2 or higher than 11.
- #5 - The incoming water pressure must be between 40 and 100 pounds per square inch.
- #6 - Incoming water to the RO cannot exceed 100 degrees F (40 degrees C.)
- #7 - Incoming TDS (Total Dissolved Solids) not to exceed 1800 ppm.
- #8 - Do not use with water that is micro biologically unsafe or of unknown quality without adequate disinfection before or after the system.

This warranty does not cover any equipment that is relocated from the site of its original installation. This warranty does not cover any charges incurred due to professional installation. This warranty does not cover any equipment that is installed or used outside the United States of America and Canada.

LIMITATIONS AND EXCLUSIONS

The Company will not be responsible for any implied warranties, including those of merchantability and fitness for a particular purpose. Watts will not be responsible for any incidental, consequential or special damages, including travel expense, telephone charges, loss of revenue, loss of time, inconvenience, loss of use of the equipment and damage caused by this equipment and its failure to function properly. This warranty sets forth all of the Company's responsibilities regarding this equipment.

OTHER CONDITIONS

If the Company chooses to replace the equipment, the Company may replace it with reconditioned equipment. Parts used in repairing or replacing the equipment will be warranted for 90 days from the date the equipment is returned to you or for the remainder of the original warranty period, whichever is longer. This warranty is not assignable or transferable.

YOUR RIGHTS UNDER STATE LAW

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply. This Limited Warranty gives you specific legal rights, and you may have other legal rights which vary from state to state. You should consult applicable state laws to determine your rights. **SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE (1) YEAR FROM THE DATE OF ORIGINAL SHIPMENT.**

Service Policy:

For inoperative products beyond the warranty period, we assume no liability for replacement of valves due to service conditions beyond our control.

Need further assistance? [Contact Us](#)

AMES FIRE & WATERWORKS Limited Warranty:

Ames Fire & Waterworks (the “Company”) warrants each product to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge.

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The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

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FEBCO Limited Warranty:

FEBCO warrants each product to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

Some States do not allow limitations on how long an implied warranty lasts, and some States do not allow the exclusion or limitation of incidental or consequential damages. Therefore the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from State to State. You should consult applicable state laws to determine your rights. **SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT**

POWERS Limited Warranty:

The Seller warrants each HydroGuard T/P e700 series valve to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. The Seller further warrants the

internal tempering mechanism to be free from defects in material and workmanship under normal usage for a period of five years from the date of original shipment. The Seller warrants all other equipment manufactured by it to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. In the event of such defects within the applicable warranty period, the Seller will, at its option, repair or replace the product without charge.

The remedy described in the paragraph above shall constitute the sole and exclusive remedy for breach of warranty, and the Seller shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if the product does not work properly, damages or other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemicals, decomposition by galvanic action, or any other circumstances over which the Seller has no control. This warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of this product.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE SELLER WITH RESPECT TO THE PRODUCTS. THE SELLER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE SELLER SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages. Therefore the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from state to state. You should consult applicable laws to determine your rights. **SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT.**

tekmar Limited Warranty:

We strive to provide the highest quality products to our customers. In keeping with that goal, we provide the most dependable warranty in the industry,

where all of our products are backed by a 3-year limited warranty from the date of manufacture.

All warranties are handled through the point of sale. HVAC contractors must contact the wholesaler that the product was purchased from to obtain warranty. Owners of tekmar products must contact either the original installer or hire a contractor to handle the warranty on their behalf.

To determine if a product is within the 3-year limited warranty, the [product date code](#) label must be located.

We believe that controls should be durable and last as long as your heating appliance. That is why we stand behind our products to provide an industry leading repair service for all products outside of the 3-year limited warranty period. HVAC contractors should contact their wholesaler to determine pricing and availability of product repair. Owners of tekmar products must contact either the original installer or hire a contractor to handle a repair on their behalf.

Limited Warranty The liability of tekmar under this warranty is limited. The Purchaser, by taking receipt of any tekmar product ("Product"), acknowledges the terms of the Limited Warranty in effect at the time of such Product sale and acknowledges that it has read and understands same.

The tekmar Limited Warranty to the Purchaser on the Products sold hereunder is a manufacturer's pass-through warranty which the Purchaser is authorized to pass through to its customers. Under the Limited Warranty, each tekmar Product is warranted against defects in workmanship and materials if the Product is installed and used in compliance with tekmar's instructions, ordinary wear and tear excepted. The pass-through warranty period is for a period of twenty-four (24) months from the production date if the Product is not installed during that period, or twelve (12) months from the documented date of installation if installed within twenty-four (24) months from the production date.

The liability of tekmar under the Limited Warranty shall be limited to, at tekmar's sole discretion: the cost of parts and labor provided by tekmar to repair defects in materials and / or workmanship of the defective product; or to the exchange of the defective product for a warranty replacement product; or to the granting of credit limited to the original cost of the defective product, and such repair, exchange or credit shall be the sole remedy available from tekmar, and, without limiting the foregoing in any way, tekmar is not responsible, in contract, tort or strict product liability, for any other losses, costs, expenses, inconveniences, or damages, whether direct, indirect,

special, secondary, incidental or consequential, arising from ownership or use of the product, or from defects in workmanship or materials, including any liability for fundamental breach of contract.

The pass-through Limited Warranty applies only to those defective Products returned to tekmar during the warranty period. This Limited Warranty does not cover the cost of the parts or labor to remove or transport the defective Product, or to reinstall the repaired or replacement Product, all such costs and expenses being subject to Purchaser's agreement and warranty with its customers.

Any representations or warranties about the Products made by Purchaser to its customers which are different from or in excess of the tekmar Limited Warranty are the Purchaser's sole responsibility and obligation. Purchaser shall indemnify and hold tekmar harmless from and against any and all claims, liabilities and damages of any kind or nature which arise out of or are related to any such representations or warranties by Purchaser to its customers.

The pass-through Limited Warranty does not apply if the returned Product has been damaged by negligence by persons other than tekmar, accident, fire, Act of God, abuse or misuse; or has been damaged by modifications, alterations or attachments made subsequent to purchase which have not been authorized by tekmar; or if the Product was not installed in compliance with tekmar's instructions and / or the local codes and ordinances; or if due to defective installation of the Product; or if the Product was not used in compliance with tekmar's instructions.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, WHICH THE GOVERNING LAW ALLOWS PARTIES TO CONTRACTUALLY EXCLUDE, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, DURABILITY OR DESCRIPTION OF THE PRODUCT, ITS NON-INFRINGEMENT OF ANY RELEVANT PATENTS OR TRADEMARKS, AND ITS COMPLIANCE WITH OR NON-VIOLATION OF ANY APPLICABLE ENVIRONMENTAL, HEALTH OR SAFETY LEGISLATION; THE TERM OF ANY OTHER WARRANTY NOT HEREBY CONTRACTUALLY EXCLUDED IS LIMITED SUCH THAT IT SHALL NOT EXTEND BEYOND TWENTY-FOUR (24) MONTHS FROM THE PRODUCTION DATE, TO THE EXTENT THAT SUCH LIMITATION IS ALLOWED BY THE GOVERNING LAW.

Product Warranty Return Procedure All Products that are believed to have defects in workmanship or materials must be returned, together with a written description of the defect, to the tekmar Representative assigned to the

territory in which such Product is located. If tekmar receives an inquiry from someone other than a tekmar Representative, including an inquiry from Purchaser (if not a tekmar Representative) or Purchaser's customers, regarding a potential warranty claim, tekmar's sole obligation shall be to provide the address and other contact information regarding the appropriate Representative.

DORMONT MANUFACTURING Limited Warranty and Disclaimers to End-Use (Remote) Purchasers:

Our product warranties are in many cases unique to each product or product family. We hope you find the appropriate warranty description(s) below helpful, but please consult with the appropriate technical literature for specific product warranty information.

Dormont Manufacturing warrants that the product and components manufactured by Dormont will be free from defects in material and workmanship. For all connectors, except commercial gas connectors, this limited warranty will be for two (2) years from the original date of purchase. For commercial gas connectors, the limited warranty is for the lifetime of the appliance to which it is first connected. For Tankless Water Heater Service Valves and Water Supply Line Installation Kits, this limited warranty will be for one (1) year from the original date of purchase. HydroForce products are covered by a separate two (2) year warranty. This limited warranty only applies to a product in its original installation. There is no warranty for a product (1) that has been reused, (2) that is attached to an appliance that has been moved to a different location or (3) where original fittings supplied by Dormont have been changed or removed. Connectors and fittings are not to be reused under any circumstances. Dormont will replace, FREE OF CHARGE, during the applicable warranty period, its warranted product that it deems to be defective under normal installation, use and service. Dormont provides no warranty for components incorporated into its products that it does not manufacture and no warranty for products it does not manufacture. The only warranty extended for such products and components is that of the original manufacturer. Contact Dormont for more details on these other warranties. Replacement can be obtained by returning the product to the original place of purchase, along with the original receipt or proof of purchase. This remedy is exclusive and limited to product replacement only. Labor charges incurred in removal, installation, repair or replacement are excluded. Any damage to this product as a result of misuse, abuse, neglect, accident, improper installation, or any maintenance or use in violation of Dormont's instructions will void this limited warranty. In addition, Dormont disclaims

responsibility for any damage, injury or loss caused by failures due to improper installation, use or maintenance. Product must be installed, used, repaired and maintained in accordance with Dormont's warnings and instructions, all National, State and Local codes and regulations, and standards set by the American National Standards Institute (ANSI). OTHER THAN THE ABOVE LIMITED WARRANTY, DORMONT MAKES NO ADDITIONAL WARRANTY OF ANY KIND, AND SPECIFICALLY DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTY (INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE). IN THE ALTERNATIVE, DORMONT LIMITS ANY IMPLIED WARRANTY TO THE LENGTH OF THE LIMITED WARRANTY PROVIDED FOR THE PARTICULAR PRODUCT. Under no circumstances shall Dormont be liable for special, indirect, incidental or consequential damages resulting from use of this product whether the claim is based on breach of warranty or contract, negligence, or strict liability in tort even if Dormont could foresee or has been advised of the possibility of such damages. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Minimum order \$75USD net. Orders below minimum and broken cartons are subject to \$25.00 handling fee.

MUELLER Limited Warranty:

GENERAL

1. Written quotations are firm for a period of thirty days after date unless cancelled by the seller in writing prior to acceptance by the purchaser. Verbal quotations are subject to acceptance within 24 hours unless within that period they are confirmed in writing by the seller. Stenographic and clerical errors are subject to correction.
2. All orders resulting from written or verbal quotations or from published price lists or literature are subject to written acceptance by an authorized individual at our office in St. Pauls, N.C.
3. Quotations are made and orders will be accepted on a firm price basis, provided the orders are released and scheduled for shipment within a period of 5 months after the date of the order. Orders released for shipment longer than 5 months from the inception date are subject to the prices in effect on the date of shipment.

4. Contracts or orders having penalty clauses for failure to meet shipment are not acceptable unless specifically approved in writing by an authorized individual at our office in St. Pauls, N.C.
5. Delivery promises are based on conditions at the time of quoting and are subject to change for causes beyond the seller's control. Under no circumstance will the seller be liable for consequential damages due to failure to fulfill a delivery promise.
6. All quotations are subject to an increase equal in amount of tax that the seller may be required to collect or pay upon the sale of the material quoted.
7. We reserve the right to alter dimensions without notice. Send for certified drawings.
8. Non-standard, special, and fabricated orders cannot be cancelled after acceptance by seller unless agreed upon in writing by the seller and the buyer shall be liable for up to the full purchase price in any stage of completion.
9. The buyer shall be responsible to provide the seller with all specifications, drawings, and other data pertinent to use and acceptance of the product(s) prior to acceptance of the order by the seller. Acceptance of any changes as offered by the seller or as requested by the buyer must be in writing by the buyer before work can begin. The seller will not be responsible for any incidental or consequential damages resulting from compliant or non compliant product.

WARRANTY

Watts Regulator Co. ("Seller") warrants each of the Mueller products and parts sold by Seller, under normal use and service, and subject to user's compliance with any operation instructions and other directions given by Seller, to be free from defects in materials or workmanship for a period of (a) for Extended Warranty Products, either (i) eighteen (18) months from date of shipment from Seller's plant; or (ii) one year from the date of installation, whichever occurs first; and (b) one year from date of shipment from Seller's plant for all other products.

"Extended Warranty Products" means the following Mueller models:

- Y-STRAINERS: 781, 782, 764, 765, 766, 767
- LINE BLINDS: 15A/AF, 30A/AF, 60A/AF, 90A/AF, 150A/AF, 250A/AF
- TEE STRAINERS: 41T, 42T, 44T, 46T, 48T

- BASKET STRAINERS: 125, 185, 186, 188, 190
- OFFSET BASKET STRAINERS: 295
- DUPLEX STRAINERS: 792, 794, 796, 692

In the event of a covered defect within the applicable warranty period, Seller's liability under this warranty shall be limited, at Seller's option, to repairing or replacing any such defective products F.O.B. Seller's plant, St. Pauls, North Carolina, and reimbursing purchaser's shipping costs, subject to the following: (1) timely receipt of purchaser's written notice that such products are defective, (2) Seller's written authorization to purchaser for the return of such products, (3) the return of such products to Seller with shipping charges prepaid and (4) Seller's inspection of and confirmation that such products are defective in materials or workmanship. If Seller's inspection shows that the products returned are defective due to dirt, rust, or any foreign material not attributable to Seller, improper usage, over tightening on thread, abuse or incorrect reassembly in the field or other cause not due to Seller's improper manufacture, Seller will, subject to purchaser's written authorization, repair or replace such products at cost. Seller's factory inspection and testing reports will be made available to purchaser upon request. **THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF FITNESS OR MERCHANTABILITY. SELLER SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO REPRESENTATIVE OR SELLER HAS AUTHORITY TO MAKE ANY REPRESENTATIONS OR WARRANTIES EXCEPT AS STATED HEREIN**

CANCELLATION

Any order or part thereof may be canceled by the purchaser upon written notice to the Seller prior to 30 days before completion. Upon receipt of a cancellation notice, all work on the order or part thereof being cancelled will be stopped as promptly as reasonably possible and the purchaser will be liable for a cancellation charge computed on the basis of established prices for all completed items and for the full cost incurred by the Seller up to the time of work stoppage plus 15% on incomplete items, plus a charge for packing and storing but less credit similarly computed for all standard items that can be used at that time to fill other orders and for the balance of the material as scrap.

RETURNS

All claims must be made in writing within 10 days after receipt of goods. No materials may be returned to the factory without written permission being given by an authorized individual at Seller's office in St. Pauls, N.C. A copy of the Seller's authorization for return must be attached to the returned material.

MINIMUM BILLING

Minimum billing for complete unit will be \$100.00 USD net.

HF scientific Municipal Market Products Limited Warranty

HF scientific, LLC (the "Company") warrants each municipal market instrument product to be free from defects in material and workmanship under normal usage for a period of one (1) year from first use or two (2) years from date of the Company's invoice from the original sale of the product, whichever occurs first. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge. Parts which by their nature are normally required to be replaced periodically, consistent with normal maintenance, specifically reagents, desiccant, sensors, electrodes and fuses, are excluded. Also excluded are accessories and supply-type items.

Proof of purchase from the Company (Company invoice or paid order confirmation) and/or first use (commissioning) must be provided when making a product warranty claim.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. In addition, the Company shall not be responsible for any costs incidental to the Company's warranty response efforts, including, without limitation, costs

associated with the removal and replacement of systems, structures or other parts of facilities, de-installation, decontamination and re-installation of products, or transportation of products to and from the Company. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance of the product, alteration of the product or use of any parts or accessories (including but not limited to reagents) not provided by the Company.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages. Therefore the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from State to State. You should consult applicable state laws to determine your rights. **SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT.**

HF scientific Ballast Water Market Products Limited Warranty

HF scientific, LLC (the "Company") warrants each ballast water market instrument product to be free from defects in material and workmanship under normal usage for a period of two (2) years from first use or three (3) years from date of the Company's invoice from the original sale of the product, whichever occurs first. In the event of such defects within the warranty period, the Company will, at its option, replace or recondition the product without charge. Parts which by their nature are normally required to be replaced periodically, consistent with normal maintenance, specifically reagents, desiccant, sensors, electrodes and fuses, are excluded. Also excluded are accessories and supply-type items.

Proof of purchase from the Company (Company invoice or paid order confirmation) and/or first use (commissioning) must be provided when making a product warranty claim.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED,

INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. In addition, the Company shall not be responsible for any costs incidental to the Company's warranty response efforts, including, without limitation, costs associated with the removal and replacement of systems, structures or other parts of facilities, de-installation, decontamination and re-installation of products, or transportation of products to and from the Company. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance of the product, alteration of the product or use of any parts or accessories (including but not limited to reagents) not provided by the Company.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages. Therefore the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from State to State. You should consult applicable state laws to determine your rights. **SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT.**

Watts

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