



## RETURN / WARRANTY POLICY

All GSM Outdoor products have a warranty that covers manufacture defects of the product. Like most industries, our warranty is valid only for the original owner of the product purchased from an authorized retailer. Please refer to your individual product for specific warranty time frames. Below are the general warranty times for all of GSM Outdoor products.

**Cyclops Solutions** products are covered by a **One Year Limited Warranty**.

At GSM Outdoors, our customers are our number one priority and we want them to know we stand proudly behind every item bearing our name. Tampering with or altering the unit will void the warranty. Any unauthorized service will void the warranty. Original sales receipt must be produced for any warranty service and a Return Authorization (RA) number must be obtained from customer service [via this form](#) or by calling [877-269-8490](tel:877-269-8490) prior to returning the product.

### USING YOUR OWN SHIPPING METHOD

- You can send items back to us at the address below using any other method that can provide tracking to prove shipment.
- Once we receive your package, we will promptly process your return or exchange.
- We are not responsible for items lost in the transit.
- We do not accept COD returns. Packages will be refused and sent back to originator.

**WE ARE NOT RESPONSIBLE FOR ANY PRODUCT SENT TO US WITHOUT A RETURN AUTHORIZATION**

Return Address:  
GSM Outdoors  
5111 Fry Road Suite 110  
Irving, TX 75061