

# Warranty

## The Mace Brand Warranty

### Pepper Sprays

Mace brand pepper sprays are warranted for 12 months from date of purchase against issues in materials or workmanship. Photos of damaged products are required to provide replacements. The sprays have a shelf life of up to 4 years. The expiration date is printed on the product. Please replace your spray after it has expired.

### Stun Guns

Mace Brand stun guns carry a 1year warranty starting from the day of purchase. Charging cables do not have a warranty. Photos of damaged products are required to provide replacements along with the proof of purchase.

### Pepper Gels

Mace brand pepper gels are warranted for 12 months from date of purchase against issues in materials or workmanship. Photos of damaged products are required to provide replacements. The sprays have a shelf life of up to 4 years. The expiration date is printed on the product. Please replace your spray after it has expired.

## What is not covered under the product warranty?

The Mace warranty is limited to, and does not cover: (1) Consumables or batteries of any type used in connection with products furnished, (2) product malfunction or failure as a result of misuse, modifications, alterations, improper installation or maintenance, natural catastrophe or vandalism, (3) products that have removal of serial numbers or other inventory control measures or mechanisms. Mace assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the products.

For customer inquiries, call us at toll-free at 877.585.6223.

Customer service hours of operation during non-holidays: Monday thru Friday 7:30am  
to 4pm EST

Our mailing address:

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