



# WARRANTY

Thermos® brand products are made with love from premium materials that are manufactured for dependability and maximum performance. We ensure the excellence of our products by testing our material and performance quality throughout the manufacturing process, and we stand behind our super strict quality standards.

Still, we know life is full of surprises. So if there's an issue with your Thermos® brand product, we provide the warranty below.

## WARRANTY SERVICE PERIODS

PRODUCT TYPE	WARRANTY
STAINLESS STEEL VACUUMWARE	5 YEARS
FUNTAINER PRODUCTS	5 YEARS
FOOGO (STAINLESS STEEL AND PLASTIC PRODUCTS)	5 YEARS
FOAM INSULATED BOTTLES	1 YEAR
PLASTIC PRODUCTS	1 YEAR
FOAM INSULATED SNACK JAR	1 YEAR
SOFT-COOLERS AND LUNCH KITS	1 YEAR
THERMOCAFE BY THERMOS PRODUCTS	1 YEAR
GLASS VACUUMWARE	1 YEAR

## LIMITED WARRANTY POLICY

Thermos L.L.C. warrants Genuine Thermos Brand products to be free from defects in material or workmanship under normal use and service from the date of original purchase for the period listed on

the chart above. This warranty does not cover ordinary wear and tear or color fading, or any condition affected by abuse, neglect, alteration, accident or improper use or maintenance.

We will, at our option, repair or replace any product component part that fails to conform to this warranty within 30 days after its receipt by our factory service department.

IN NO EVENT WILL THERMOS BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES.

Some jurisdictions do not allow the exclusion of incidental, consequential or special damages, so the preceding exclusion may not apply to you.

This is a factory guarantee.  
Please do not return this product to the retailer.

Send defective unit or component along with written explanation of defect directly to:  
Thermos L.L.C. - Warranty Service  
355 Thermos Road  
Batesville, MS 38606, USA  
1-800-831-9242  
[www.thermos.com](http://www.thermos.com)

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REPRESENTATIONS OR CONDITIONS OF QUALITY AND PERFORMANCE, WHETHER WRITTEN, ORAL OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SUCH IMPLIED WARRANTIES, REPRESENTATIONS AND CONDITIONS ARE HEREBY DISCLAIMED. THE REMEDIES STATED HEREIN CONSTITUTE PURCHASER'S EXCLUSIVE REMEDIES AND THERMOS'S ENTIRE LIABILITY FOR ANY BREACH OF WARRANTY.

This is general information about the Limited Warranty. See the Care & Use insert for the detailed information about your specific product.

