

Panasonic Consumer Electronics Company, Division of  
Panasonic Corporation of North America  
One Panasonic Way Secaucus, New Jersey 07094

**FOR U.S.A.**

Panasonic Puerto Rico, Inc.  
Ave. 65 de Infantería, Km. 9,5, San Gabriel Industrial Park,  
Carolina, Puerto Rico 00985

## Panasonic/Technics Accessory Limited Warranty

### Limited Warranty Coverage

If your product does not work properly because of a defect in materials or workmanship, Panasonic Consumer Electronics Company or Panasonic Puerto Rico, Inc. (collectively referred to as "the warrantor") will, for the length of the period as follows, which starts with the date of original purchase ("warranty period"), replace it with a new or a refurbished product.

Product	Parts	Service
Headphones, Earphones, Microphone, Speaker System, Cable, Slip-Mat	Ninety (90) days	Carry-in or Mail-in

During the "Parts" warranty period, there will be no charge for parts. You must carry-in or mail-in your product, during the warranty period. If non-rechargeable batteries are included, they are not warranted. This warranty only applies to products purchased and serviced in U.S.A. or Puerto Rico. This warranty is extended only to the original purchaser of a new product which was not sold "as is". A purchase receipt or other proof of the original purchase date is required for warranty service.

#### For assistance in U.S.A.,

please visit our Web Site at: <http://www.pasc.panasonic.com>  
or, send your request by E-mail to: [npcparts@us.panasonic.com](mailto:npcparts@us.panasonic.com)  
You may also contact us directly at: 1-800-332-5368 (Phone) or 1-800-237-9080 (Fax) (Monday - Friday 9 am - 8 pm, EST). **Panasonic Services Company:** 20421 84th Avenue South, Kent, WA 98032 ( For hearing or speech impaired TTY users, TTY: 1-866-605-1277 )

For assistance in Puerto Rico, please contact at: (787) 750-4300 (Phone) or (787) 768-2910 (Fax) **Panasonic Puerto Rico, Inc.**

### Limited Warranty Limits And Exclusions

The warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the

warrantor, or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, rental use of the product, serviced by anyone other than a Factory ServiCenter or other Authorized Seviceer, or damage that is attributable to acts of Gods.

**THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY, INCLUDING WITHOUT LIMITATION, LOSS OF GOODWILL, PROFITS OR REVENUE, LOSS OF USE OF THIS PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF SUBSTITUTE EQUIPMENT, DOWNTIME COSTS, OR CLAIMS OF ANY PARTY DEALING WITH BUYER FOR SUCH DAMAGES.** (As examples, this excludes damages for lost time, cost of having someone remove or re-install an installed unit if applicable, travel to and from the servicer. The items listed are not exclusive, but are for illustration only.) **ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

Some states do not allow the exclusions or limitations of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have others rights which vary from state to state. If a problem with this product develops during or after the warranty period, you may contact your dealer or ServiCenter. If the problem is not handled to your satisfaction, then write to the warrantor's Consumer Affairs Department at the address listed for the warrantor.

**PARTS AND SERVICE WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY ARE YOUR RESPONSIBILITY.**

Panasonic Canada Inc. **FOR CANADA** 5770 Ambler Drive, Mississauga, Ontario L4W 2T3

### Panasonic/Technics Accessories Limited Warranty

Panasonic Canada Inc. warrants this product to be free from defects in material and workmanship and agrees to remedy any such defect, or at its option, replace the product for a period 90 days from the date of original purchase.

#### LIMITATIONS AND EXCLUSIONS

This warranty does not apply to products purchased outside Canada or to any product which has been improperly installed, subjected to usage for which the product was not designed, misused or abused, damaged during shipping, or which has been altered or repaired in any way that affects the reliability or detracts from the performance, nor does it cover any product which is used commercially. Dry cell batteries are also excluded from coverage under this warranty.

This warranty is extended to the original end user purchaser only. A purchase receipt or other proof of date of original purchase is required before warranty service is performed.

**THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

**IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.**

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable.

#### WARRANTY SERVICE

For product operation and information assistance, please contact your Dealer or our Customer Care Center at:

Telephone #: (905) 624-5505 Fax #: (905) 238-2360  
Web: [www.panasonic.ca](http://www.panasonic.ca)

For product repairs, please contact one of the following:

- Your Dealer who will inform you of an authorized Servicer nearest you.
- Our Customer Care Center at (905) 624-5505 or [www.panasonic.ca](http://www.panasonic.ca)
- A Panasonic Factory Servicer listed below.

#### Richmond, British Columbia

Panasonic Canada Inc.  
12111 Riverside Way, Richmond, BC V6W 1K8  
Tel: (604)278-4211 Fax: (604)278-5627

#### Calgary, Alberta

Panasonic Canada Inc.  
6835-8th St. N. E., Calgary, AB T2E 7H7  
Tel: (403)295-3955 Fax: (403)274-5493

#### Mississauga, Ontario

Panasonic Canada Inc.  
5770 Ambler Dr., Mississauga, ON L4W 2T3  
Tel: (905)624-8447 Fax: (905)238-2418

#### Lachine, Québec

Panasonic Canada Inc.  
3075, rue Louis A. Amos, Lachine, QC H8T 1C4  
Tel: (514)633-8684 Fax: (514)633-8020

#### IF YOU SHIP THE PRODUCT TO A SERVICENTRE

Carefully pack and send prepaid, adequately insured and preferably in the original carton.  
Include details of the defect claimed, and proof of date of original purchase.

Panasonic Canada Inc. **POUR LE CANADA** 5770 Ambler Drive, Mississauga, Ontario L4W 2T3

### Certificat de garantie limitée de Panasonic/Technics pour accessoires

Panasonic Canada Inc. garantit cet appareil contre tout vice de fabrication et accepte, le cas échéant, de remédier à toute défectuosité ou, à sa discrétion, de remplacer l'appareil pendant une période de 90 jours après la date d'achat original.

#### LIMITATIONS ET EXCLUSIONS

Cette garantie n'est valide que pour les appareils achetés au Canada et ne couvre pas les dommages résultant d'une installation incorrecte, d'un usage abusif ou impropre ainsi que ceux découlant d'un accident en transit ou de manipulation. De plus, si l'appareil a été altéré ou transformé de façon à modifier l'usage pour lequel il a été conçu ou utilisé à des fins commerciales, cette garantie devient nulle et sans effet. Les piles sèches ne sont pas couvertes sous cette garantie.

Cette garantie est octroyée à l'utilisateur original seulement. La facture ou autre preuve de la date d'achat original sera exigée pour toute réparation sous le couvert de cette garantie.

**CETTE GARANTIE LIMITÉE ET EXPRESSE REMPLACE TOUTE AUTRE GARANTIE, EXPRESSE OU IMPLICITE, INCLUANT LES GARANTIES IMPLICITES DU CARACTÈRE ADEQUAT POUR LA COMMERCIALISATION ET UN USAGE PARTICULIER.**

**PANASONIC N'AURA D'OBLIGATION EN AUCUNE CIRCONSTANCE POUR TOUT DOMMAGE DIRECT, INDIRECT OU CONSÉCUTIF.**

Certaines juridictions ne reconnaissent pas les exclusions ou limitations de dommages indirects ou consécutifs, ou les exclusions de garanties implicites. Dans de tels cas, les limitations stipulées ci-dessus peuvent ne pas être applicables.

#### RÉPARATION SOUS GARANTIE

Pour de l'aide sur le fonctionnement de l'appareil ou pour toute demande d'information, veuillez contacter votre détaillant ou notre service à la clientèle au :

N° de téléphone : (905) 624-5505 N° de télécopieur : (905) 238-2360  
Site Internet : [www.panasonic.ca](http://www.panasonic.ca)

Pour la réparation des appareils, veuillez consulter :

- votre détaillant, lequel pourra vous renseigner sur le centre de service agréé le plus près de votre domicile ;
- notre service à la clientèle au (905) 624-5505 ou [www.panasonic.ca](http://www.panasonic.ca) ;
- un de nos centres de service de la liste ci-dessous :

#### Richmond, Colombie-Britannique

Panasonic Canada Inc.  
12111 Riverside Way, Richmond, BC V6W 1K8  
Tel: (604)278-4211 Téléc.: (604)278-5627

#### Calgary, Alberta

Panasonic Canada Inc.  
6835-8th St. N. E., Calgary, AB T2E 7H7  
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Tel: (514)633-8684 Téléc.: (514)633-8020

#### Expédition de l'appareil à un centre de service

Emballer soigneusement l'appareil, de préférence dans le carton d'origine, et l'expédier port payé et assuré au centre de service.

Inclure la description détaillée de la panne et la preuve de la date d'achat original.