



# Warranty Policy

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All Cygnett products carry a 2-year limited manufacturer warranty, provided by Cygnett Pty Ltd (“Warrantor”). Purchases made from non-authorized distributors or resellers are not covered by this 2-year warranty.

- **WARRANTY POLICY**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (or local consumer law). You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Cygnett warrants this product against defects in workmanship and material for a period of two (2) years from its original purchase date.

You must present your receipt as proof of date of purchase for warranty validation

- **TERMS AND CONDITIONS**

This product is for household use only. If the product is used in a commercial environment, the warranty period will be automatically reduced to three (3) months.

Cygnett warrants that, with normal use or service, the product will be free from faulty parts, manufacture or workmanship.

The warranty does not apply where damage is caused by other factors, e.g. mishandling, abuse, accident or failure to follow operating instructions.

- **WHAT IS COVERED**

All parts defective in material and workmanship. Defects that have resulted from improper or unreasonable use or maintenance, accident, excess moisture, insects, improper packing, lightning, power surges, or unauthorised tampering, alteration or modification are not covered.

Our warranties do not extend to any compatible devices. We are only liable for the Cygnett product.

- **LIMITATION ON LIABILITY**

WHERE PERMITTED, THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

- **FOR HOW LONG**

Products purchased directly from Cygnett offer a Limited Warranty that lasts two year from the purchase date for electronic products, systems, and powered speaker components, accessories, and other products not listed here unless specified in the Owner's Guide.

Cygnett's warranty policy can be superseded by an individual retailers terms and conditions as set out by their independent warranty policies.

- **WHAT CYGNETT WILL DO**

Cygnett will, at their sole option, repair or replace any defective parts within a reasonable period of time and free of charge.

- **WHAT CYGNETT WILL NOT DO**

Pay shipping or transportation charges from you to Cygnett or your Electronic Warehouse.

- **EXCLUSIVE REMEDY**

This Limited Warranty is fully transferable provided that the current owner furnishes the original proof of purchase from an authorized Cygnett dealer. **THE MAXIMUM LIABILITY OF CYGNETT SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL CYGNETT BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES.** Some places do not allow limitations on the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

- **OTHER CONDITIONS**

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from country to country or state to state. This Limited Warranty is void if the label bearing the serial number has been removed or defaced or if the product is not purchased from an authorized reseller.

Any reference to a drop test, refers to dropping 26 times from the indicated height onto a hard surface at differing angles. Success is measured by the device retaining all functionality and the absence of any external structural damage. Minor cosmetic damage may still occur from dropping the device whilst inside the case.

Whilst our products may provide increased protection, we cannot exclude the possibility of damage occurring to your device when used in conjunction with our products. Cygnett takes no responsibility for such damage, and will not be liable for compensation or reimbursement in such instances.