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Innovation Beyond Technology℠

Quick start guide (Canada edition)
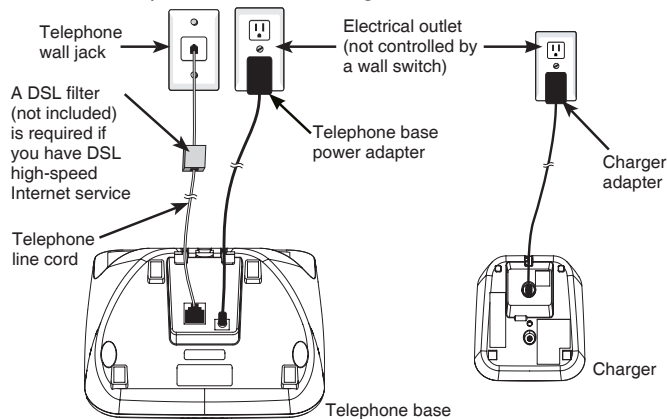
CS6124/CS6124-11/CS6124-2/ CS6124-21

Introduction

This quick start guide provides you with the basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the user's manual for complete installation and operation instructions.

Telephone base and charger installation

Install the telephone base and charger as shown below.

Telephone wall jack

Electrical outlet (not controlled by a wall switch)

A DSL filter (not included) is required if you have DSL high-speed Internet service

Telephone base power adapter

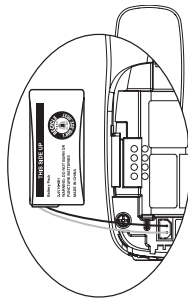Charger adapter

Telephone line cord

Charger

Telephone base

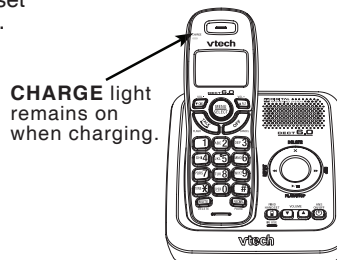**note** Use only the power adapter(s) and battery(ies) supplied with this product.

Battery installation and charging

Install the battery as shown below. Once you have installed the battery, you may be able to make and receive short calls. For best performance, charge the handset battery continuously for at least 16 hours.

① Plug the battery connector securely into the socket.

② Place the battery with the wires inside the battery compartment.

③ Slide the battery compartment cover towards the center of the handset until it clicks into place.

④ Charge the handset in the telephone base or charger.

CHARGE light remains on when charging.

1

Handset overview

CHARGE light

On when the handset is charging.

▼CID/VOL-
(caller ID/volume)

Review the call log when the telephone is not in use.

Decrease the listening volume during a call.

Scroll down while in a menu.

Move the cursor to the left when entering numbers or names in the directory.

☎/FLASH

Make or answer a call.

Answer another incoming call during a call.

1

Press repeatedly to add or remove **1** in front of a call log number before dialing or saving it in the directory.

Dialing keys

Enter numbers or characters.

TONE ✳

Switch to tone dialing temporarily during a call.

MUTE/DELETE

Mute the microphone during a call.

Silence the ringer temporarily while the handset is ringing.

Delete the displayed entry while reviewing the call log, directory or redial list.

Delete digits or characters when using the dialing keys.

MENU/SELECT

Show the menu.

Select an item or save a setting while in a menu.

▲📖/VOL+
(directory/volume)

Review the directory when the telephone is not in use.

Increase the listening volume during a call.

Scroll up while in a menu.

Move the cursor to the right when entering numbers or names in the directory.

OFF/CANCEL

Hang up a call.

Silence the ringer temporarily while the handset is ringing.

Press and hold to erase the missed call indicator when the telephone is not in use.

Return to the previous menu while in a menu.

Press and hold to return to idle mode while in a menu.

Delete digits while predialing.

#

Press repeatedly to show other dialing options when reviewing a call log entry.

REDIAL/PAUSE

Review the redial list.

Press and hold to insert a dialing pause while dialing or entering numbers.

Telephone base overview

X/DELETE

Delete the message currently playing.

Press twice to delete all old messages when the telephone is not in use.

◀◀/REPEAT

Repeat the message or press twice to play the previous message.

🔋/FIND HANDSET

Press once and then release to page all system handsets.

IN USE light

Flashes when there is an incoming call, or another telephone sharing the same line is in use.

On when the telephone is in use, or the answering system is answering a call.

Message window

Shows the number of messages and other answering system information.

▶▶/SKIP

Skip to the next message.

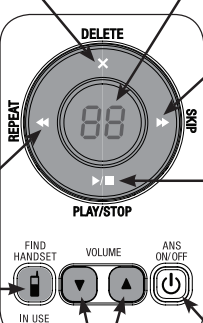**▶/■/PLAY/STOP**

Play messages.

Stop message playback.

⏻/ANS ON/OFF

Turn the answering system on or off.

▲/▼/VOLUME

Adjust the volume during playback.

Adjust the telephone base ringer volume when the telephone is not in use.

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Using the menu

To enter the handset menu:

1. Press **MENU/SELECT** when the telephone is not in use.
2. Press ▼**CID** or ▲✉ until the screen displays the desired feature menu.
3. Press **MENU/SELECT** to enter that menu.

- To return to the previous menu, press **OFF/CANCEL**.
- To return to idle mode, <u>press and hold</u> **OFF/CANCEL**.

Telephone settings

Default settings are indicated by an asterisk(*).

Screen display	Function	Options
LCD language	Set the screen display language.	**English*** **Français** **Español**
Clr voicemail	Turn off the voicemail indicators.	**Clear VM icon?**
Key tone	Set whether the handset beeps whenever a key is pressed.	**On*** **Off**
Set date/time	Set the date and time for the telephone system.	**-:-- --/--**
Home area code	Set the home area code so that the call log stores only seven digits for local telephone numbers.	**_ _ _**
Dial mode	Set the handset to be tone dial or pulse dial.	**Tone*** **Pulse**

Telephone operation

Make a call

- Press ✆**/FLASH** and then dial the telephone number.

-OR-

- Predial by first dialing the telephone number and then press ✆**/FLASH**.

Answer a call

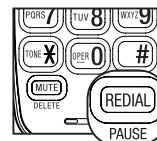Press ✆**/FLASH** or any of the dialing keys.

End a call

Press **OFF/CANCEL** or put the handset in the telephone base or charger.

Redial

The telephone stores the five most recently dialed numbers. When there are already five entries, the oldest entry is deleted to make room for the new entry.

To review and dial a number from the redial list:

1. Press **REDIAL/PAUSE** when the handset is not in use.
2. Press ▼**CID**, ▲✉ or **REDIAL/PAUSE** repeatedly until the desired entry displays.
3. Press ✆**/FLASH** to dial.

To delete a redial entry:

When the desired redial entry displays, press **MUTE/DELETE**.

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Directory

The directory can store up to 30 entries.

Each handset directory is independent (for models **CS6124-2** and **CS6124-21** only). Any additions, deletions or edits made on one handset are not reflected on the other handset.

To add a directory entry:

1. Press **MENU/SELECT** when the handset is not in use.
2. Scroll to select **⬍Directory** and then **⬍Add contact**.
3. When the screen displays **Enter number**:
    * Use the dialing keys to enter the number (up to 30 digits).
    -OR-
    * Copy a number from the redial list by pressing **REDIAL/PAUSE** and then press ▼**CID**, ▲🕮 or **REDIAL/PAUSE** repeatedly to select a number. Press **MENU/SELECT** to copy the number.
4. Press **MENU/SELECT** to move to the name.
5. When the screen displays **Enter name**, use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
6. Press **MENU/SELECT** to confirm.

While entering names and numbers, you can:
* Press **MUTE/DELETE** to backspace and erase a digit or character.
* Press and hold **MUTE/DELETE** to erase the entire entry.
* Press ▼**CID** or ▲🕮 to move the cursor to the left or right.
* Press and hold **REDIAL/PAUSE** to insert a dialing pause.
* Press **0** to add a space.

To review and dial a directory entry:

Entries are sorted alphabetically.
1. Press ▲🕮 when the handset is not in use.
2. Scroll to browse through the directory, or use the dialing keys to start a name search.
3. When the desired entry appears, press 📞/**FLASH** to dial.

To edit a directory entry:

1. When the desired entry displays, press **MENU/SELECT**.
2. When the screen displays **Edit number**, use the dialing keys to edit.
3. Press **MENU/SELECT**.
4. When the screen displays **Edit name**, use the dialing keys to edit.
5. Press **MENU/SELECT** to save.

To delete a directory entry:

1. When the desired entry displays, press **MUTE/DELETE**.
2. When the screen displays **Delete contact?**, press **MENU/SELECT** to confirm.

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Caller ID

This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.
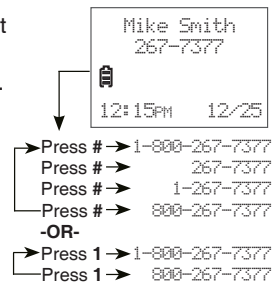
Call log

The call log stores up to 30 entries. If you answer a call before the caller information appears, it will not be saved in the call log.

- Call log entries are shared by all system handsets (for models **CS6124-2** and **CS6124-21** only). Any deletions made on one handset are reflected on the other handset.
- The handset displays **XX missed calls** when there are calls that have not been reviewed in the call log.
- If you want to erase the missed call indicator, press and hold **OFF/CANCEL** on the idle handset.

To review and dial a call log entry:

1. Press ▼**CID** when the handset is not in use.
2. Scroll to browse through the call log. When the desired entry appears:
   - Press **#** repeatedly to show different dialing options.
   - Press **1** repeatedly if you need to add or remove 1 in front of the telephone number.
3. Press ✆**/FLASH** to dial the displayed number.

```
        Mike Smith
         267-7377

    🔋

    12:15PM    12/25
```

```
➤Press # ➤ 1-800-267-7377
 Press # ➤        267-7377
 Press # ➤      1-267-7377
 Press # ➤    800-267-7377
-OR-
➤Press 1 ➤ 1-800-267-7377
 Press 1 ➤    800-267-7377
```

To save a call log entry to the directory:

1. When the desired call log entry displays, press **MENU/SELECT**.
2. When the screen displays **Edit number**, use the dialing keys to modify if necessary.
3. Press **MENU/SELECT**.
4. When the screen displays **Edit name**, use the dialing keys to modify if necessary.
5. Press **MENU/SELECT** to confirm.

To delete the call log entries:

- **Delete an entry:** When the desired call log entry displays, press **MUTE/DELETE**.
- **Delete all entries:** Press **MENU/SELECT** when the handset is not in use. Scroll to select ♦**Call log** and then ♦**Del all calls**. Press **MENU/SELECT**.

About answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those left on the built-in answering system and those left at your telephone service provider's voicemail. Each alerts you to new messages differently.

- If ✉ and **New voicemail** display on the handset, your telephone service provider is indicating that it has new voicemail for you. Contact your telephone service provider for more information on how to access your voicemail.

- If ⚏ and **XX new messages** display on the handset and the message window on the telephone base flashes, there are messages recorded on the built-in answering system. It can record and store up to 99 messages and each message can be up to three minutes in length.

Answering system settings
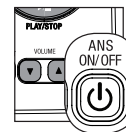
Default settings are indicated by an asterisk(*).

Screen display	Function	Options
Call screening	Set whether you hear the callers while they are leaving messages to you.	**On*** **Off**
# of rings	Set the number of times the telephone rings before the answering system answers. Toll saver allows you to check for new messages and avoid paying unnecessary long distance charges when you are not calling from your local area.	**6** **5** **4** **3*** **2** **Toll saver**
Remote code	Set a two-digit security code to access the answering system remotely from any touch-tone telephone.	**19***
Msg alert tone	Set whether the telephone beeps every 10 seconds to alert you of new messages.	**On*** **Off**
Recording time	Set the recording time for each incoming message.	**3*** **2** **1**
Voice language	Set the voice prompt language in your answering system.	**English*** **Français**

Answering system operation

Turn the answering system on or off

The answering system must be turned on to answer and record messages. When it is turned on, the ⏻/**ANS ON/OFF** light on the telephone base turns on and **ANS ON** displays on the handset.

- Press ⏻/**ANS ON/OFF** on the telephone base to turn the built-in answering system on or off.

Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.

1. Press **MENU/SELECT** when the handset is not in use.
2. Scroll to ⬥**Answering Sys**. Press **MENU/SELECT** twice.
3. The screen displays **Play [2] Del [3] Rec [7]** and the handset announces, *"To play, press 2. To record, press 7."* Press **7** to record.
4. The screen displays **Record in 5 sec** (it counts down to one second) and the handset announces, *"Record after the tone. Press 5 when you are done."* After the tone, speak towards the microphone of the handset.
5. The screen displays **Recording... Stop [5]**. Press **5** when finished.
6. The screen displays **Play [2] Del [3] Rec [7]** again. Press **2** to play the recorded announcement; or **7** to record again if desired. Press **5** to stop the playback at any time.

Play messages

To play messages with the telephone base:

Press ▶/■/**PLAY/STOP** when the telephone is not in use.

Options during playback:
- Press ▲/**VOLUME** or ▼/**VOLUME** to adjust the speaker volume.
- Press ▶▶/**SKIP** to skip to the next message.
- Press ◀◀/**REPEAT** to repeat the message currently playing. Press ◀◀/**REPEAT** twice to listen to the previous message.
- Press **X/DELETE** to delete the current message. The system advances to the next message.
- Press ▶/■/**PLAY/STOP** to stop.

To play messages with a handset:

Press **MENU/SELECT** twice when the telephone is not in use. When you have messages, the screen displays **Repeat [4] Del [3] Skip [6]** and the handset announces the total number of messages.

Options during playback:
- Press ▼**CID/VOL**- or ▲/**VOL**+ to adjust the volume.
- Press **6** to skip to the next message.
- Press **4** to repeat the message currently playing. Press **4** twice to listen to the previous message.
- Press **3** to delete the current message. The system advances to the next message.
- Press **5** to stop.

Delete all messages

To delete all messages at the telephone base:

Press **X/DELETE** twice when the phone is not in use.

To delete all messages with a handset:

1. Press **MENU/SELECT** when the handset is not in use.
2. Scroll to select ♦**Answering sys** and then ♦**Delete all old**. Press **MENU/SELECT**.

Call intercept

If you want to talk to the person whose message is being recorded, press 📞/**FLASH** on the handset.

Access the answering system remotely

1. Dial your telephone number from any touch-tone telephone.
2. When the system plays your announcement, enter the two-digit remote code. The preset code is **19**.
3. Then you can enter one of the following remote commands.

Command	Function
1	Play all messages.
2	Play only new messages.
3	Delete the current message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
44	Skip to the previous message (during playback).
5	Stop.
*5	Hear a list of remote commands.
6	Skip to the next message (during playback).
*7	Record a new announcement.
8	End the call.
0	Turn the answering system on or off.

4. Hang up or press **8** to end the call.

IMPORTANT!

If you have difficulty with your telephone, please refer to the user's manual for a full set of installation and operation instructions. For customer service, visit our website at www.vtechcanada.com or call 1 (800) 267-7377.

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