



How should I clean my Thermos product?

Each product on our website links to their own Care and Use manual with cleaning instructions. Most of our products are top-rack dishwasher safe, but we still recommend washing by hand to keep the beautiful finish looking great. Never use bleach or any cleaner that contains bleach on your Thermos® product.

How do I remove discoloration on the inside of my Thermos product?

If you see discoloration, it's almost always a coffee/tea build-up in your container. Coffee pot cleaner or denture tablets usually work the best for getting out stubborn stains and odors. Put two denture tablets in your product with hot water and let it soak overnight then wash with soap and water and rinse well, and if applicable, allow to dry, prior to use. Lemon juice can also be used for removing odors.

Is there a coating on the interior of your stainless steel products?

No, Thermos brand stainless steel products have no interior coating.

Are Thermos products lead-free?

Thermos products are tested rigorously by independent testing labs. As a result of this testing, we can assure you that Thermos products do not pose a risk of lead exposure to consumers.

Are FUNtainer® and Foogo® products BPA-free?

Yes, our FUNtainer and Foogo products are made with love from BPA-free materials; including Polypropylene #5 and food grade 18/8 stainless steel.

What is the FUNtainer bottle's lid and straw made of?

The FUNtainer bottle lid is made of polypropylene. The straw spout is made of silicone and the stem is made of LDPE (low-density polyethylene). None of these materials contain BPA.

How do the Foogo stainless steel products inhibit bacteria growth?

Our Foogo stainless steel products inhibit bacteria growth based on the ability of the product to keep contents cold. Testing results show that liquids placed inside of these products inhibit bacteria growth while the liquid stays cold.

Can I store milk in my FUNtainer bottle?

Our FUNtainer bottles keep beverages cold for up to 12 hours. That being said, storing milk requires special attention so we don't recommend keeping dairy inside the bottles for long periods due to the risk of spoilage.

How do I get the best temperature retention from my vacuum insulated product?

For max performance and heat retention, preheat the inside of your Thermos product with hot water according to the care and use instructions for best results. If you're preparing a Thermos food jar to fill with soup, pasta or any other hot foods, they should be heated on a stove to a boiling point or microwaved piping hot prior to filling the food jar. Please use caution when handling hot contents. Remember, you're not heating up the food to eat now; you're heating it so that it can be safely eaten hours later.

Where are Thermos L.L.C. products manufactured?

Our headquarters is located in Schaumburg, IL, though we have offices all over the world to service and support our customers. All of our products are responsibly manufactured. Most of our stainless steel products and lids are manufactured in China and most of our plastic bottles are U.S. manufactured in Batesville, MS.