

moxee™

mobile hotspot

K779HSDL



Quick Start Guide

DOC20200401

Device overview



1. Menu button

2. Signal and Roaming status icon

3. Network mode icon

4. Wi-Fi signal icon

5. Unread message icon

6. Battery icon

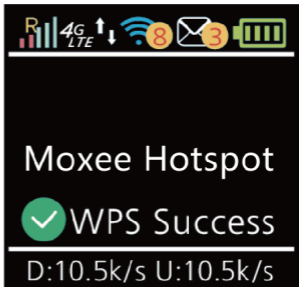
7. Power button







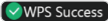

8. MicroUSB port

9. Battery cover

10. Notch for removing back cover

Display layout and icons

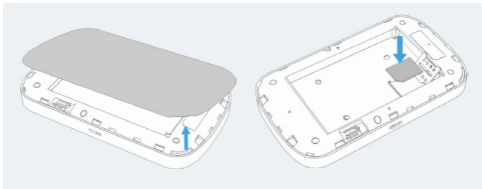


Icon	Description
	Signal and Roaming status icon
	Network mode icon
	Data flow icon
	Wi-Fi signal and number of access users
	The number of unread messages; maximum is 100
	Battery capacity icon; if battery is lower than 25% then this icon is red
	WPS status indicator
	Download and upload data speed

Installing the SIM Card

Follow the instructions below to install the SIM card:

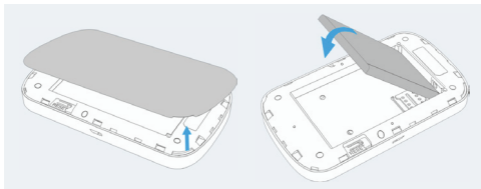
1. Remove the SIM card from the outer card, being careful not to touch the gold contacts.
2. Ensure the device is powered off. Remove the battery cover, and take the battery out.
3. Locate the SIM card slot. The metal SIM tray cover slides right and left to open or lock the SIM tray respectively. Slide the SIM tray cover to the right to unlock the cover, and hold the SIM card so the gold contacts are facing down and properly aligned in the SIM card slot.
4. Insert the SIM card into the slot until it is fully inserted, and then slide the SIM tray cover to the left to lock the SIM tray.



Note: Do not bend or scratch the SIM card, and avoid exposing the SIM card to static electricity, water or dirt.

Inserting and Installing the Battery

1. Remove the battery cover and align the battery contacts with the terminals in the battery compartment as shown. Push the battery down until it clicks into place.
2. Replace the battery cover over the battery compartment and press down on the four corners of the battery cover until it clicks into place.



3. Your device comes with a charger. To charge, plug one end of the charger into an electrical outlet and the other end into the device's MicroUSB port.



Removing the SIM card

1. Ensure the device is powered off. Remove the battery cover and take out the battery.
2. Slide the SIM tray cover to the right to open the SIM tray, and gently remove the SIM card from the SIM card slot.

Setting up Wi-Fi connection

1. Press and hold the Power Button for 3 seconds until the welcome logo appears on the display. After a few seconds, the Wi-Fi signal icon will appear on the display.
2. Look for the network (SSID) "**Moxee HotspotXX_2.4G**" or "**Moxee HotspotXX_5G**", where XX are the last two digits of the device IMEI.

3. Click **“Connect”** and enter the default password found on your device. Your Wi-Fi SSID and password information can be found on your device’s **“Wi-Fi Info”** screen or on the SSID label located underneath the battery cover.

Note: This device will search for software updates periodically and may result in a small amount of data usage.

Setting up your WPS

If your terminal supports WPS, you do not have to input the password manually once your WPS has been set up.

To use WPS please follow these steps:

1. Enable WPS in the WebUI through Settings > Wireless > WLAN Settings > WPS.
2. Press the Menu Button on the device until the **“WPS Active”** page appears on the display.
3. Press the Power Button to activate the WPS function.
4. Enable the WPS function on your terminal to connect to the hotspot.

Logging into the WebUI

1. Make sure your hotspot is connected to the computer or other terminal via Wi-Fi or MicroUSB cable.
2. Open a browser on your computer or other connected device, and input **http://192.168.1.1** or **http://device.WebUI** into the address bar.
3. Enter your username and password, and click **“Log In”**.
The administrator has the right to check and modify configuration permissions.

*Note: The default username is **“admin”**; the default password is **“12\$XXX”**, where **“XXX”** is the last three digits of your hotspot’s IMEI.*

Note: You can find the default username and password printed on the device label by removing the back cover and battery.

How to change the SSID and Password

1. While your computer or other device terminal is connected to the hotspot, log in to **http://192.168.1.1** or **http://device**. **WebUI** in an internet browser using the default username and password printed on the device label under the battery.
2. In the WebUI, click on the Settings tab at the top of the screen, and select Wireless > WLAN Settings. The Wi-Fi Name (SSID) and Password options will be available. Delete the old information you want to replace, and enter your new username and/or password.
3. Select **“Apply”**, wait for the screen to display **“Success”**, and then log out.
4. Wait for the computer or other device terminal screen to display the Wi-Fi icon. This means the wireless network connection was successful.

Restore Factory Settings

If you are uncertain of which Wi-Fi settings you have configured or changed, you can restore the factory defaults that come with the device to reconfigure the device Wi-Fi settings.

1. Log in to Device Management in the WebUI to restore your hotspot to its factory default settings.
2. On the hotspot, press and hold **“Reset”** for 5 seconds, and the device will restart with restored factory default settings.

Note: Resetting will delete all of the device’s user-defined Wi-Fi settings and restore all settings to their factory default values.

Troubleshooting:

If you are having trouble with the device, here are a few troubleshooting tips:

1. If the device is not responsive, restart it by pressing the Power Button for 8 seconds.
2. If restarting the device does not solve the issue, try restoring the device to its default factory settings.

Q&A

Q: What do I do if I see the SSID but failed to connect?

- A: 1. Check if the password you entered is the correct one.
2. Check if WPS security is enabled on your PC. If so, check the device to see if it is expecting a WPS action from your PC.

Q: What if there's no service?

- A: The possible reasons are an unstable network signal or a hardware problem.

You can try the following solutions:

1. If you are inside a building or near a structure that may be blocking the signal, change the position or location of the device. For example, try moving the device close to a window.
2. Check the hardware for any loose parts or damage.
3. Log in to the WebUI to review any error messages and follow the steps provided.

Q: What if I have forgotten my Wi-Fi Password?

- A: 1. You can find the Wi-Fi Password in the Wi-Fi Info page on the LCD.
2. You can also reset the device to factory defaults by pressing the reset button for 5 seconds. The default password is listed on the SSID label under the back cover of the device and is also the last 8 digits of your hotspot's IMEI. The IMEI can be found on the device label located underneath the removable battery. Be sure to power your device off before removing the battery.

Q: What if my SIM card gets locked out?

- A: If the SIM card is locked, log in to the WebUI (<http://192.168.1.1> or <http://device.WebUI>) and input the PIN or PUK code you received from your service provider.

Note: If you entered the incorrect PIN code 3 times, the PUK will be needed, and if the wrong PUK is entered 10 times, the SIM card will be locked permanently.

To the Owner

- Some electronic devices, such as the electronic system of vehicles, are susceptible to electromagnetic interference sent by your device if inadequately shielded. Please consult the manufacturer of your device before using if necessary.
- Operating your device may interfere with medical devices like hearing aids and pacemakers. Please always keep the device more than 20 centimeters away from such medical devices when they are turned on. Turn your device off if it is necessary. Consult a physician or the manufacturer of the medical device before using your device.
- Be aware of usage limitations when using your device in places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed. Turn off your device if needed.
- The use of electronic transmitting devices is forbidden in aircrafts, at gas stations, and in hospitals. Please observe and obey all warning signs, and power off your device in these conditions.
- Do not touch the inner antenna area if not necessary; it will affect your device's performance.
- Store your device out of the reach of little children. Your device may cause injury if used as a toy.
- Do not touch the metallic parts of your device when the device is operating as this may cause burns.

Using Your Device

- Please use original accessories or accessories that are authorized. Using any unauthorized accessories may affect your device's performance and violate related national regulations about telecom terminals.
- Avoid using your device near or inside metallic structures or establishments that can emit electromagnetic waves; it may influence signal reception.

- Your device is not waterproof. Please keep it dry and store in a shady and cool place.
- Do not use your device immediately after a sudden temperature change. In such a case, sudden temperature changes can produce moisture inside and outside your device. Wait until it becomes dry before powering on and using your device.
- Handle your device carefully. Do not drop, bend, or strike it; your device may get damaged.
- Do not attempt to disassemble the device.
- An operating temperature range of 14°F (-10°C) to 113°F (+45°C) and humidity range of 5% - 95% are recommended.

Battery Handling

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store the battery in hot areas or dispose of it in a fire, as this can cause an explosion.
- Do not disassemble or modify the battery.
- When not using the battery for a long period, remove it from your device and store it in a cool, dry place.
- Never use a damaged or worn-out charger or battery.
- Return the worn-out battery to the provider or put it in an approved recycling container. Do not put it in your regular house trash.

WARNING!

Do not handle or touch the battery if it is damaged.

Limited Warranty

This warranty does not apply to defects or errors in the Product caused by:

- i. Reasonable abrasion.
- ii. End User's failure to follow appropriate installation, operation or maintenance instructions or procedures.
- iii. End User's mishandling, misuse, negligence, or improper

installation, disassembly, storage, servicing or operation of the Product.

- iv. Modifications or repairs not made by the manufacturer or an approved service center.
 - v. Power failures, surges, fire, flood, accidents, actions of third parties or other events outside the manufacturer's reasonable control.
 - vi. Usage of third-party products, or usage in conjunction with third-party products, provided that such defects are due to the combined usage.
 - vii. Any other cause beyond the range of normal usage intended for the Product.
- End User shall have no right to reject or return the Product, or receive a refund for the Product from KonnectONE under the above-mentioned situations.
 - This warranty is KonnectONE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

KonnectONE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with usage of this product, whether or not KonnectONE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

Radio Frequency (RF) Energy

This device model meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the position required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the model device as reported to the FCC when worn on the body, as described in this user guide, is 1.06 W/kg (Body-worn measurements differ among device models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this device model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid/> after searching for: 2APQU-K779HSDL

FCC Compliance

FCC ID: 2APQU-K779HSDL

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1)

This device may not cause harmful interference, and (2)

this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



WARNING: Cancer and Reproductive Harm

www.P65Warnings.ca.gov

