



# Belkin Connected Equipment Warranty

Belkin's Connected Equipment Warranty offers added peace of mind by covering equipment that is connected to a Belkin charging accessory. If your device is damaged by an electrical charge while properly connected to the wireless charger, Belkin will repair or replace it up to a value of \$2,500. Your device must be properly aligned according to the usage instructions and connected to an outlet by a properly wired AC power line with a protective ground, such as the one provided with the product.

To file a claim, take the following steps:

- Use the self-service claim form at [www.belkin.com/us/support/returns](http://www.belkin.com/us/support/returns) - this is the easiest way to file your claim.
- Alternatively, you can call our 24/7 support team. Click [here](#) for details.

All claims must be filed within 15 days of the damaging event or the warranty is null and void. Be prepared to provide the following information:

- a) The model number of the wireless charger – this six-digit code contains letters and numbers and can be found on the original packaging and on the bottom of the product
- b) The equipment that was connected to the Belkin wireless charger at the time of the damaging event
- c) The equipment that was damaged during the event and the extent of the damage
- d) The date the damage occurred
- e) Where you purchased the Belkin wireless charger
- f) When you purchased the Belkin wireless charger
- g) Copy of the original receipt

A Belkin Customer Support Representative will then instruct you on how to forward your equipment, receipt, and Belkin wireless charger in use during the damaging event, as well as how to proceed with your claim, including data recovery services.

## **Inspection/Shipping**

Belkin may require an inspection of the damaged wireless charger, connected equipment and site where the damage occurred. Costs of shipping the wireless charger and damaged equipment to Belkin for the inspection is the responsibility of the purchaser. Belkin may negotiate the cost of repairs or designate an equipment repair facility. For this reason, the damaged products should remain available for inspection until the claim is finalized.

## **Voiding**

All warranties are null and void if:

- Belkin wireless charger used during the damage-causing event is not provided to Belkin for inspection
- Belkin determines it has been opened, improperly installed, altered or tampered with
- Belkin determines that the damage did not result from the occurrence in question or that no occurrence took place
- Belkin determines that the equipment was not used under normal operating conditions or in accordance with the manufacturer's instructions
- Repair or replacement of the damaged equipment is covered under the manufacturer's warranty
- All Belkin wireless chargers must be plugged directly into a properly wired AC power line with a protective ground

The Belkin Connected Equipment Warranty only protects against damage to properly connected equipment where Belkin has determined the damage resulted from a qualified event; and it does not protect against damage caused by extreme weather (other than lightning) or accidents caused by nature.

For full terms and conditions, see [Belkin Connected Equipment Limited Warranty - Wireless Chargers \(NA\)](#).

Please register your Belkin wireless charger here [www.belkin.com/us/register-product](http://www.belkin.com/us/register-product).