



Warranty Info and Terms

What this warranty covers: COBRA warrants your product against all defects in materials and workmanship.

For how long: (New Products) One (1) year from the date of the original purchase.*

**Some products have longer warranty lengths. Please check your owner's manual for the warranty term.*

What we will do: COBRA, at our discretion, will either repair or replace your product free of charge.

Certain products that are "End Of Life" or low stock items cannot be guaranteed of replacement availability.

What we will not do: COBRA will not pay shipping charges that you incur for sending your product to us.

What you must do to maintain this warranty: Show original proof of purchase from COBRA **or a Cobra Authorized** dealer.

Warranty Exclusions: Warranty does not apply to your product under any of the following conditions:

1. The serial number has been removed or modified.
2. Your product has been subjected to misuse or damage (including water damage, physical abuse, and/or improper installation).
3. Your product has been modified in any way.
4. Your receipt or proof-of-purchase is from a non-authorized dealer or internet auction site including E-bay, U-bid, or other non-authorized resellers. **Please Note: only purchases made from our official Cobra Electronics store, designated by the Red Cobra logo, are covered under this warranty**

To obtain service: Please contact us to obtain a Return Authorization number.

Returns Under 30 Days

For Defective items in the first 30 days of delivery, please use the return feature in eBay to request a refund or replacement of that item.

Warranty Under 90 Days

Please contact us through eBay through your transaction so we can associate your order with your account. PLEASE NOTE: After the initial 30 return windows closes, you are not eligible for a refund. Warranty repair or replacement at our discretion will be the only option.

Warranty Claims Over 90 Days: Please Contact us through eBay with the following information: Date of original purchase, Full Name on order, and Delivery Address.

LIMITATION OF WARRANTY: EXCEPT AS EXPRESSLY PROVIDED HEREIN, YOU ARE ACQUIRING THE PRODUCT "AS IS" AND "WHERE IS", WITHOUT REPRESENTATION OR WARRANTY. COBRA SPECIFICALLY DISCLAIMS ANY REPRESENTATION OR WARRANTY INCLUDING, BUT NOT LIMITED TO THOSE CONCERNING THE MERCHANTABILITY AND SUITABILITY OF THE PRODUCT FOR A PARTICULAR PURPOSE. COBRA SHALL NOT BE LIABLE FOR CONSEQUENTIAL, SPECIAL OR INCIDENTAL DAMAGES INCLUDING, WITHOUT LIMITATION, DAMAGES ARISING OUT OF THE USE, MISUSE OR MOUNTING OF THE PRODUCT.

The above limitations or exclusions shall be limited to the extent they violate the laws of any particular state. COBRA is not responsible for products lost in shipment between the owner and our service center.

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Each product we manufacture is covered by our factory warranty. While each product may have unique components and policy, the general guideline below will apply to most Cobra Inc. products.

All **NEW** Cobra Electronics models purchased factory-direct or from our Authorized Resellers will come with a full one-year warranty from the date of the original retail purchase (see policy statement above for full warranty details and exclusions). All **OPEN BOX** items will have the same warranty and time frame as new COBRA items.

New Standard accessories packaged with each model will have a one-year factory warranty.

Accessory items have a six (6) month factory warranty.

All the products offered in our store are authentic Cobra products backed by a full Cobra Certified **refurbished** manufacturer warranty.

Warranty Lengths for Refurbished Products:

Refurbished Power Inverters: 6 Months (180 Days)

Refurbished Radar Detectors: 6 Months (180 Days)

Refurbished CB Radios: 1 Year
Refurbished Marine: 1 Year
Refurbished Dash Cameras: 6 Months (180 Days)

Other legal rights: This Warranty gives you specific rights. You may have other legal rights, which vary, from state to state.

800-964-3138

Sales:

800-964-3138 Option 1

Monday - Friday 9am - 5pm EST

Customer Service:

800-543-1608 Option 3

Monday - Friday 10am - 5:00pm EST