

# WARRANTY

## BECAUSE WE CARE.

Our Lifefactory® brand products are made with care, reusable by design, and for the whole family. We believe in using high quality, lasting materials and manufacturing our products with trusted partners.

But, we understand that life isn't perfect. So if there's an issue with your Lifefactory® brand product, we provide a **1 year limited warranty** for our hydration bottles, baby bottles, glassware, food storage containers, and totes sold in the United States.

For further information please see additional warranty information below:

## LIMITED WARRANTY

Thermos L.L.C. warrants this product to be free from defects in material or workmanship for one year from date of purchase. This warranty does not cover ordinary wear and tear or color fading, or any condition affected by abuse, neglect, alteration, accident or improper use or maintenance.

We will, at our option, repair or replace any product component part that fails to conform to this warranty within 30 days after its receipt by our factory service department.

IN NO EVENT WILL THERMOS BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES. Some jurisdictions do not allow the exclusion of incidental, consequential or special damages, so the preceding exclusion may not apply to you.

This is a factory guarantee.

Please do not return this product to the retailer.

Send defective unit or component along with written explanation of defect directly to:

Thermos L.L.C. - Warranty Service  
355 Thermos Road  
Batesville, MS 38606, USA  
1-800-831-9242  
[www.lifefactory.com](http://www.lifefactory.com)

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REPRESENTATIONS OR CONDITIONS OF QUALITY AND PERFORMANCE, WHETHER WRITTEN, ORAL OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SUCH IMPLIED WARRANTIES, REPRESENTATIONS AND CONDITIONS ARE HEREBY DISCLAIMED. THE REMEDIES STATED HEREIN CONSTITUTE PURCHASER'S EXCLUSIVE REMEDIES AND THERMOS'S ENTIRE LIABILITY FOR ANY BREACH OF WARRANTY.

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