



LSDI by GRI Warranty Information

We strive to design products that withstand the rigors of professional installation. If you are not satisfied with your LSDI tool, we want to hear why. Please contact us either through your authorized distributor or contact our customer service department, csr@grisk.com, [800-445-5218](tel:800-445-5218).

Limited Warranty:

Labor Saving Device's by GRI warrants that products shall be free from defects in materials and workmanship for one year from the date of purchase when used under normal use, specified within the written operating specifications and directions provided with the product, provided that:

(a) The above warranty shall not apply to any such product or part thereof which is damaged as a result of neglect, abuse, misuse, alteration, accident or misapplication.

(b) The exclusive remedies under the above warranty shall be limited to the repair or replacement of the nonconforming product or part(s) thereof, as determined by our Quality Control Department.

(c) Any non-conforming product subject to a warranty claim must be returned for verification of warranty coverage in accordance with the return policy and procedure proved below. If the non-conforming product is a part of a kit and is not available as a stand-alone product, the entire contents of the kit must be returned (i.e., assemblies or kits must be returned complete).

This warranty is made expressly in place of all other guarantees or warranties, expressed or implied with respect to quality, merchantability, or fitness for a particular purpose. George Risk Industries, and its employees, agents and affiliates shall in no event be liable for injuries, accidental or otherwise, death to persons or damage to property, or for incidental contingent special or consequential damages arising from the use of products sold by George Risk Industries. LSDI products that have been altered in any manner are considered void of warranty coverage.

This includes modifying, cutting, replacing (with other than a LSDI approved replacement component), bonding, taping or substituting any component of the product.

Warranty Return Procedure

Installation returns must be made through the authorized distributor from whom they were purchased.

All returns require an RMA number. Please contact csr@grisk.com, [800-445-5218](tel:800-445-5218) and provide the part number, the reason for the return and the original purchase order number. To return the product, carefully package the product

in the original shipping packaging or equivalent and clearly mark the package near the shipping address with the RMA number. Please include a name, return address and a phone number or e-mail address where we can contact you. Ship the package prepaid to:

GRI

Attn: RMA# _____

802 S. Elm St.

Kimball, NE 69145

We are not responsible for reimbursement of return shipping costs. Upon receipt, we shall promptly inspect the returned product for defects in conformance with the limited warranty. If the product is covered by the warranty, we will either repair or replace the product at our discretion and then promptly ship that repair or replacement to the address provided by the customer.