



WARRANTY AND RETURNS

Warranty Details

Mohu warrants our products against defects in materials or workmanship for a period of one (1) year from the date of purchase. During this period, the products will be replaced or repaired at no charge. This warranty does not cover damage due to acts of nature, commercial use, accident, misuse, abuse, or negligence. This warranty is valid only in the USA and Canada.

There are no implied warranties of merchantability or fitness for a particular purchase except to the extent that implied warranties of either sort are required by applicable law, in such case, each warranty is limited in duration to the one year.

Return Procedure

Your satisfaction is important to us! If you are not satisfied with your purchase, you can return it for a full refund within 90-days of the invoice date. To qualify for a full refund, your order must have shipped directly from gomohu.com.

Before returning any product, check your shipping label, email receipt, or packing slip for the seller's contact information. If you did not order product directly from gomohu.com, please return the product to the retailer where you purchased. Mohu will not refund orders purchased from another reseller.

Mohu order numbers begin with 2354XXXXXX and 5000XXXX. If your order number does not resemble these sequences, the product you ordered was not purchased directly from us.

Customer is responsible for all return shipping charges. Returns received after 90-days will be returned to you.

All major carriers stop at our return center.

Please follow the shipping label instructions:

Mohu

Attn: (Last Name) (Order Number)

16388 Westwoods Business Park

Ellisville, MO 63021

Returns sent to any other address will not be accepted.

Note: you can find the order number in the email notification we sent to you on the day of your purchase.