



Warranty Policy

This warranty applies only to Lexar consumer products purchased by the original end-user purchaser (“you”) from Lexar or a Lexar authorized seller. For purpose of this warranty, “Lexar consumer products” mean Lexar products manufactured and distributed solely for personal use of consumers or households (“Product”) If you purchased a product through a channel other than Lexar or a Lexar authorized seller, or if you purchased a non-Lexar consumer product, this warranty does not apply and you are advised to contact the merchant that you have purchased the product from.

Lexar warrants that, for the **warranty period** listed below, the Product (excluding any third-party software) will be free of defects in materials and workmanship under normal use. This warranty covers only defects arising under normal use and does not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, problems with electrical power, usage not in accordance with Product instructions, acts of nature or improper installation or repairs made by anyone other than Lexar or a Lexar authorized service provider. The original end-user purchaser referred to in this Warranty Policy does not include any purchasers, including, but not limited to, individuals, companies, and/or other entities who purchase and use Lexar products for the purpose of making profits by allowing other individuals, companies and/or other entities to utilize Lexar products, such as rental business.

You must have proof of purchase and obtain warranty service authorization from Lexar, including a Return Materials Authorization, or RMA, number within the applicable warranty period before returning defective products to Lexar. All returns are subject to Lexar’s standard RMA Terms and Conditions which can be found online at www.lexar.com/support. Returned products must be shipped prepaid and packaged appropriately, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Lexar is not responsible for any Product that is lost or damaged in transit.

Except for US consumers, your exclusive remedy and Lexar’s entire liability under this warranty will be for Lexar at its option to repair, replace, or refund the Product that is determined by Lexar to be defective during the applicable warranty period. A refund would be the purchase price less any rebates or the current market value of the Product at the time the warranty claim is made to Lexar,

whichever is lower. If you are a US consumer, your exclusive remedy and Lexar's entire liability under this warranty will be for Lexar to refund the Product that is determined by Lexar to be defective during the applicable warranty period. Lexar does not warrant against loss of any data or images (including data stored on Product returned to Lexar for service), and assumes no liability for such loss.

All implied warranties or conditions of merchantability, satisfactory quality or fitness for a particular purpose are limited to the duration of the applicable express warranty. All other express or implied conditions, representations and warranties, including any implied warranty of non-infringement, are disclaimed to the fullest extent permitted by law.

There are inherent risks associated with any security safeguard, including encryption technology, and security safeguards, which by their nature, are capable of circumvention. Lexar cannot, and does not, guarantee that your data will not be accessed by unauthorized persons, and Lexar disclaims any warranties to that effect to the fullest extent permitted by law. Some jurisdictions do not allow limitations on how long an implied warranty lasts or at all, so the above limitation may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights, which vary by jurisdiction. This limitation does not affect your statutory rights.

All third party software provided with the Product is provided "AS IS". You assume the entire risk as to the quality, performance, accuracy and effect of such software, and should it prove defective, you, and not Lexar, assume the entire cost of all necessary servicing or repair.

To the extent not prohibited by law, in no event will Lexar be liable for any lost images, data, revenue or profit, or for special, indirect, consequential, incidental or punitive damages, however caused regardless of the theory of liability, arising out of or related to the use of or inability to use the product, even if Lexar has been advised of the possibility of such damages. In no event will Lexar's liability exceed the amount paid by you for the product.

The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Australia Purchases: Our Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Products repaired or replaced if the Products fail to be of acceptable quality and the failure does

not amount to a major failure. The benefits under our limited warranty are in addition to the other rights and remedies under applicable law in relation to the products. If you believe you have a warranty claim, contact your local authorized dealer from which you purchased the product.

Lexar Memory Cards	Models	Warranty period (years)
Professional Series	CFexpress™ Type B Memory Card GOLD Series	Lifetime limited warranty; must be in the possession of the original purchaser (limited lifetime warranty is limited to 10 years for products purchased in Germany and in regions that do not offer a limited lifetime warranty)
	3500x/3600x CFast™ memory cards	
	1066x CompactFlash® memory cards	
	2000x SDHC™/SDXC™ UHS-II memory cards	
	1667x SDXC™ UHS-II Memory Card	
	1000x SDHC™/SDXC™ UHS-II memory cards	
	1800x microSDHC™/microSDXC™ UHS-II memory cards	
	1000x microSDHC™/microSDXC™ UHS-II memory cards	
	667x SDXC™ UHS-I Memory Cards	
	633x SDHC™/SDXC™ UHS-I memory cards	
	667x microSDXC™ UHS-I memory card	
	CFexpress™ Type B Memory Card SILVER Series	10
	SDHC™/SDXC™ UHS-I card 95MB/s	10-year limited warranty for products purchased outside the Americas (lifetime limited warranty available in the Americas)
1066x SDXC™ UHS-I memory cards		
1066x microSDHC™/microSDXC™ UHS-I memory cards		
High-Performance Series	633x microSDHC™/microSDXC™	After 2019/12/31, products purchased outside of the Americas are limited to 10 years of limited warranty (lifetime limited warranty- is available in the Americas) Prior to 2019/12/31, a Lifetime Limited Warranty- is offered, subject to the original purchaser holding the product (limited to 10 years for products purchased in Germany and in regions that do not offer a Lifetime Limited Warranty)
	microSDHC™/microSDXC™ UHS-I memory card 95MB/s	
Play Series	PLAY microSDXC™ UHS-I memory card	5
nCARD memory card	All	3 (except for the Americas)
Platinum, Platinum II, Premium Series (Discontinued)	All	Lifetime Limited Warranty- is available and must be held by the original purchaser (limited to 10 years for products purchased in Germany and regions that do not offer a Lifetime Limited Warranty)
C10 UHS-I Card Series	Lexar SDHC™/SDXC™ UHS-I Memory Cards	2
	Lexar microSDHC™/microSDXC™ UHS-I memory cards	
High-Endurance Series Memory Card for Car Recorder/Video Capture	All	2
Standard (or non-rated speed) and all other series	All	5

Lexar USB Flash Drive	Models	Warranty period (years)
JumpDrive USB 3.2 Gen 1 Flash Drive	M36 Pro	6 (China)
	P30	Lifetime limited warranty-
JumpDrive USB 3.1 Flash Drive	M45	6 (China); 5 (all other regions)
	D30c	6 (China); 3 (all other regions)
	S80	
	S75	
	S47	
	Tough	
JumpDrive USB 3.0 Flash Drive	F35	6 (China); 3 (all other regions)
	S75	
	S57	
	D35c	6 (China); 2 (all other regions)
	M37	
	M35	
	V100	
	M36	6 (China)
	Standard or other JumpDrive USB 3.0 flash drives	3
JumpDrive USB 2.0 Flash Drive	M25	6 (China); 2 (all other regions)
	M22	
	S60	
	S50	
	V40	
	TwistTurn2	
	Standard or other JumpDrive USB 2.0 flash drives	2
Other Jumpdrive Flash Drives (Discontinued)	Triton	Lifetime Limited Warranty- is available and must be held by the original purchaser (limited to 10 years for products purchased in Germany and in regions that do not offer a Lifetime Limited Warranty)
	P20	
	P10	
Echo backup drives (discontinued)	Echo MX	5
	Echo SE	

Lexar SSD	Models	Warranty Period (Duration or TBW)
NS Series	NS200	256GB: 3 years or 128TBW 512GB: 3 years or 256TBW 1TB: 3 years or 512TBW
	NS100	256GB: 3 years or 128TBW 512GB: 3 years or 240TBW 1TB: 3 years or 480TBW 2TB: 3 years or 1024TBW
	NS10 Lite	3 years
NQ Series	NQ100	120GB: 3 years or 84TBW 240GB: 3 years or 168TBW 480GB: 3 years or 336TBW
NM Series	NM800	512GB: 5 years or 1500TBW 1TB: 5 years or 3000TBW
	NM700	256GB: 5 years or 150TBW 512GB: 5 years or 300TBW 1TB: 5 years or 600TBW
	NM620	256GB: 5 years or 125TBW 512GB: 5 years or 250TBW 1TB: 5 years or 500TBW 2TB: 5 years or 1024TBW
	NM610	250GB: 3 years or 125TBW 500GB: 3 years or 250TBW 1TB: 3 years or 500TBW
	NM600	3 years
	NM520	128GB: 3 years or 60TBW 256GB: 3 years or 120TBW 512GB: 3 years or 240TBW
	NM500	128GB: 3 years or 60TBW 256GB: 3 years or 120TBW 512GB: 3 years or 240TBW
	NM210	3 years
	NM100	128GB: 3 years or 64TBW 256GB: 3 years or 128TBW 512GB: 3 years or 256TBW
SL Series	SL210	2 years
	SL200	3 years
	SL100 Pro	
	SL100	
Other	Workflow Portable SSD	2 years

Lexar Card Readers	Models	Warranty period (years)
Professional Workflow product line (discontinued, except CR1)	CR1	2
	CR2	
	UH1	
	CFR1	
	HR1	
	HR2	
	UR1	
	UR2	
	SR1	
	SR2	
	XR1	
	XR2	
Multi-Card 25-in-1 USB 3.0 Card Reader	025U	1
C1 microSD card reader	C1	1
M1 microSD card reader	M1	
L1 microSD card reader	L1	
Professional XQD USB 3.0 Card Reader	XQD	2 (Europe region); 1 (all other regions)
Professional USB 2.0 card reader	M03U	2
	M04U	
	M05U	
	M06U	
Multi-Card 2-in-1 USB 3.1 Card Reader	450U	2 (China only)
Professional Multi-Card 3-in-1 USB 3.1 Card Reader	500U	
nCARD NM memory card 2-in-1 USB 3.1 card reader	350U	5
Professional USB 3.0 dual slot card reader	400U	
Professional XQD 2.0 USB 3.0 Card Reader	XQD	5
Professional CFexpress USB 3.1 Card Reader	CFX	
Professional CFexpress™ Type B USB 3.2 Gen 2×2 Reader	550U	

Lexar Portable-HDD	Models	Warranty period (years)
HL260 Portable HDD	HL260	3 (China only)

Lexar Cloud Storage	Models	Warranty period (years)
Cloud Storage	M1	2 (China only)

Lexar Memory	Models	Warranty period (years)
UDIMM Series	DDR4	Lifetime limited warranty ¹
SODIMM Series	DDR4	
HADES RGB Series	DDR4	
HADES OC Series	DDR4	

¹ “Limited lifetime warranty” means that, if any issue is found with quality of a product, Lexar shall provide repair, replacement, or refund services free of charge (freight not included) during the lifecycle of such product (10% is subtracted from the product lifecycle on a yearly basis). If the said lifecycle has already elapsed, validity of repair services shall accordingly expire.

² In case the period of time which a product is purchased exceeds the period of the warranty, or that the total amount of data written exceeds the specified TBW of the SSD, the warranty shall not apply. TBW (Total Bytes Written), TB stands for storage capacity (1TB = 1024 GB), and W means writing; the TBW refers to the maximum amount of data written the SSD product during the warranty period, and any amount exceeding the aforementioned maximum amount shall be outside the scope of warranty.

By agreeing to the terms of the business-to-business commercial contract for the purchase of “products” to which this warranty is attached, the OEM customer is entitled to rights associated with the “warranty” as set forth herein. To receive warranty protection, (1) the customer must, within the applicable warranty period, promptly notify Lexar in writing that the product is defective and must furnish an explanation of the deficiency; (2) the customer must follow Lexar’s return instructions; (3) the product must be returned to Lexar’s designated service facility at the customer’s risk and expense; and (4) Lexar must determine that claimed deficiencies exist and were not caused by accident, misuse, neglect, alteration, repair, improper installation or improper testing. If Lexar finds the returned product not to be defective or that the deficiency was caused by accident, misuse,

neglect, alteration, improper repair, improper installation or improper testing, the customer must bear all costs for testing, failure analysis, shipping and all other related charges.

This warranty does not apply to any product which has been misused (including electrostatic discharge, improper installation, repair, accident or use incompliant with the instructions provided by Lexar), neglected or modified, or which Lexar is not capable of testing under normal testing conditions.

The crossed out wheeled bin symbol is used to inform consumers not to dispose of waste electrical and electronic equipment with other refuse. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your waste disposal service or the nearest retail outlet.