

## **BIC America Warranty Policy**

All BIC America products are engineered with superior components and careful quality control enabling us to offer some of the longest warranties in the industry. BIC products should give you years of enjoyment, however, in the unlikely event service should be required:

BIC warranty applies for new products purchased from “Authorized” BIC America Dealers. For warranty service outside of the United States, please contact the “Authorized” BIC America Distributor or Dealer in your country. The U.S. and Canada warranty term for your product is stated in the BIC owner’s manual. To find an owner’s manual for your product, go to that product’s page on this website. For U.S. and Canada warranty service, please contact BIC America at 877-558-4242, ext. #2 or email [bicamericaservice@gmail.com](mailto:bicamericaservice@gmail.com)

BIC America’s liability for any defective product is limited to repair or replacement of the product. Our techs will assist in determining what part requires service and we will, at our option, repair or replace the defective part.

All BIC America warranties are subject to the following restrictions:

- Damage caused by abuse, accident, misuse, negligence or improper operation.
- Products that have been altered or modified by unauthorized persons.
- Products operated in conjunction with unsuitable, inappropriate or faulty equipment.
- Any product whose serial number has been altered, defaced or removed.
- Normal wear and maintenance.
- Damages caused by shipping. (All claims for shipping damage must be made with the carrier.)
- Sustained cosmetic damages.

ADDRESS:

BIC America

15335 Don Julian Road

City of Industry, CA 91745

PHONE NUMBER:

(877) 558-4BIC (4242)