

Warranty Policy

1-Year Limited Warranty

At SafeTech, we take pride in the quality and craftsmanship of our products. To uphold our standards and meet your expectations, we offer a 1-year limited warranty on all products purchased through our official website or authorized dealers. This warranty is active for 1 year from the date of the original retail purchase.

Terms and Conditions

1. **Warranty Period:** This limited warranty is valid for one (1) year from the date of the original purchase.
2. **Eligibility:** To be eligible for warranty service, customers must fill out the warranty form online and provide proof of purchase from SafeTech Company or an authorized dealer.
3. **Coverage:** This limited warranty covers defects in materials and workmanship under normal use. If a defect arises during the warranty period, The SafeTech Company, at its discretion, will replace the product at no charge, using new or refurbished replacement parts.
4. **Exclusions:** This limited warranty does not cover:
 - Damage caused by accidents, misuse, or improper maintenance.
 - Normal wear and tear.
 - Cosmetic damages such as scratches, dents, and broken plastic.
 - Any alterations or modifications to the product.
 - Damage caused during shipment or transportation of the product.
5. **Shipping Charges:** Customers are responsible for all shipping charges associated with the warranty service, including shipping the product to The SafeTech Company and return shipping to the customer.

How to Claim Your Warranty

To initiate a warranty claim, please follow the steps below:

1. Fill out the **MUST ADD FORM HERE** on our website or contact our customer service department at (phone: 718-251-0096 or email: contact@safetechcompany) with the necessary details and upload a proof of purchase.
2. Our customer service team will review your warranty request and, if approved, provide instructions for shipping the product back to us.
3. Carefully pack the product to avoid any damage during shipping and send it to the address provided by our customer service team.
4. Once we receive the product, we will inspect it to confirm the defect and process the replacement. Please allow 2 weeks for this process to be completed.

Limitation of Liability

SafeTech shall not be liable for any indirect, incidental, or punitive damages arising out of the use or inability to use the product. The total liability under this warranty is limited to the purchase price of the product.

Thank you for choosing the Safetech Company. We are committed to providing you with high-quality products and excellent customer service.

Safetech is distributed and owned by Digital Energy World Inc

1850 Utica Ave, Brooklyn, NY 11234

Customer Service: 718-251-0096