

# Warranty Information

## 90 DAY LIMITED WARRANTY AND SERVICE VALID IN THE U.S.A ONLY

Spectra Products  
Jensen Products  
Hello Kitty Products  
Paul Frank Products  
Studebaker Products

SPECTRA MERCHANDISING INTERNATIONAL, INC. warrants this unit to be free from defective materials or factory workmanship for a period of 90 days from the date of original customer purchase and provided the product is utilized within the U.S.A. This warranty is not assignable or transferable. Our obligation under this warranty is the repair or replacement of the defective unit or any part thereof, except batteries, when it is returned to the SPECTRA Service Department, accompanied by proof of the date of original consumer purchase, such as a duplicate copy of a sales receipt.

You must pay all shipping charges required to ship the product to SPECTRA for warranty service. If the product is repaired or replaced under warranty, the return charges will be at SPECTRA's expense. There are no other express warranties other than those stated herein.

This warranty is valid only in accordance with the conditions set forth below:

1. The warranty applies to the SPECTRA product only while:
  - a. It remains in the possession of the original purchaser and proof of purchase is demonstrated
  - b. It has not been subjected to accident, misuse, abuse, improper service, usage outside the descriptions and warnings covered within the owners manual or non-SPECTRA approved modifications
  - c. Claims are made within the warranty period
2. This warranty does not cover damage or equipment failure caused by electrical wiring not in compliance with electrical codes or SPECTRA owner's manual specifications, or failure to provide reasonable care and necessary maintenance as outlined in the owner's manual.
3. Warranty of all SPECTRA products applies to residential use only and is void when products are used in a nonresidential environment or installed outside the United States. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. TO OBTAIN SERVICE please pack the unit carefully and send it freight prepaid to SPECTRA at the address shown below. IF THE UNIT IS RETURNED WITHIN THE WARRANTY

PERIOD shown above, please include a proof of purchase (dated cash register receipt) so that we may establish your eligibility for warranty service and repair of the unit without cost. Also include a note with a description explaining how the unit is defective. A customer service representative may need to contact you regarding the status of your repair, so please include your name, address, phone number and email address to speed the process.

IF THE UNIT IS OUTSIDE THE WARRANTY PERIOD YOU WILL NEED TO CONTACT SPECTRA BEFORE SENDING YOUR UNIT IN FOR REPAIR. All out of warranty returns must be sent prepaid. Please contact SPECTRA at 1-800-777-5331 or by email at [custserv@spectraintl.com](mailto:custserv@spectraintl.com) for details on how to return the item and also for the costs to cover the repair, handling and return postage.

To register your product, please click on the link below and you will be taken to the appropriate page on the website to enter your information.

SPECTRA MERCHANDISING INTERNATIONAL, INC.

4230 North Normandy Avenue,

Chicago, IL 60634, USA.

1-800-777-5331

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.