



You may return most new, unopened items sold and fulfilled by DPI Inc.(Online Purchases Only) within 30 days of delivery for a full or partial refund as long as the product is returned in original condition with all accessories included. Missing accessories or abused items will be deducted from the credit. Shipping and handling charges will not be refunded. Customer is responsible for return of the unit insured and freight prepaid to DPI Inc., 2116 Carr St., St. Louis, MO 63106. The credit card used for the original purchase will be credited within the next monthly billing cycle. The Limited Warranty included with the product applies from the original date of purchase. Parts and accessories are non-refundable. Items should be returned in their original product packaging.

- **We reserve the right to provide necessary parts, repair, exchange, replace, or upgrade a product, at our option, as opposed to providing a monetary refund. If we, at our option, replace a product, the new product may not be of equal value.**
- **Items that are shipped via common carrier will be handled on a request basis, however any oversized item that does not ship via UPS will incur a return shipping fee that will be billed prior to the return of the item. This will not be the case if the item is received in a damaged state and noted on the shipper's bill. So make sure that you note all damages when you receive the item so that we are able to help you with your claim and return of the item to the vendor.**
- **All parts are non-refundable.**

CONTACT US

- [Contact Us](#)
- 1-888-999-4215
- 8:30 am to 8:00 pm CST, 7 days a week.